

### 1.0 HEALTH OUTCOMES →

1.1 Readmission rate to UHN (8 HIG groups, HSAA) (QIP)	16.00%		
	3 MONTHS LAG		
1.2 Actual length of hospital stay compared to expected length of stay	1.00		
	2-3 MONTHS LAG		
1.3 QIP Serious safety event rate	<table border="1"> <tr> <td>(N/A) TG</td> <td>(N/A) TW, PM &amp; TR</td> </tr> </table>	(N/A) TG	(N/A) TW, PM & TR
(N/A) TG	(N/A) TW, PM & TR		
	DATA NOT AVAILABLE		
1.4 Surgical site infection rate (Risk-adjusted) (QIP)	<table border="1"> <tr> <td>6.54% TG</td> <td>1.56% TW</td> </tr> </table>	6.54% TG	1.56% TW
6.54% TG	1.56% TW		

### 3.0 TEAMUHN EXPERIENCE →

3.1 Percentage of learners in Education who would recommend a placement at UHN	84.00%
3.2 New hire retention after 2 years	83.60%
3.3 Number of all reported workplace incidents	460
3.4 Number of WSIB reported workplace incidents that required health care, lost time	108

### 2.0 PATIENT EXPERIENCE →

2.1 Same day surgical cancellation rate (QIP)	3.90%
2.2 Critical Digital systems downtime hours (EPR)	0.0
2.3 Receive enough info [...] about what to do if [...] worried about your cond/treatment [...]left? (QIP)	66.20%
	3 MONTHS LAG
2.4 Emergency department wait time for inpatient bed (QIP)	21.47
	2-3 MONTHS LAG

### 4.0 OPERATIONAL EXCELLENCE →

4.1 Alternative Level of Care (ALC) rate (QIP)	9.00%
4.2 Performance against UHN's approved budget & forecast	-0.22%
	VALUES ARE CUMULATIVE
4.3 Deferred maintenance renewal	16.00%
	Q3 DATA DELAYED
4.4 Proportion of industry-sponsored clinical trial agreements completed within 90 days	36.40%