

AODA Council

October 28, 2016 @ 10:30 am
TG – RFE 1S 415

MINUTES

Present:

Jacqueline Silvera (Co-Chair)
Jane Ballantyne
Kelly Campbell
Erin Culhane
Erica Dimaio

Regrets

Dianne Barham
Miriam Beckles
Jamie Cook
Jonas Fernandes
Jeanette MacLean
Ian McDermott
Scott Patterson

Invitees:

Shirley Turunen, Recorder
Debbie Talbot
Carolyn Falls
Kerseri Scane
Madison Schaffner

1. Minutes

The minutes were not approved as quorum was not present.

2. Patient Partnerships

- Two patient partners will be joining AODA Council in January 2017 for a term of approximately one year. Kerseri Scane, Partners in Care Leader, provided an overview of the Patient Partner Program and the important elements to prepare for the engagement. An orientation meeting with the patient partners will be scheduled prior to the start of this initiative. The staff liaison person for the patient partners will be Jane Ballantyne and/or Erin Culhane.

3. Telecoil System

- Carolyn Falls, Manager for the Hearing & Balance Centre joined the meeting to provide an overview of the Telecoil system. The Centre is in the process of making their hearing aid centre more accessible by adding the telecoil system. It is basically a box or special series of wires that transmits a wireless signal that can be picked up by hearing aids. It's a long-established, simple, and inexpensive technology that can make conversations with health care providers much more understandable for those who have significant hearing impairment.

- This system would be easy and inexpensive to install throughout UHN and would greatly benefit people that are deaf, deafened, hard of hearing.

4. Service Animals

- Debbie Talbot, Manager of Volunteers for Toronto Rehab and Princess Margaret Cancer Centre joined the meeting to provide an overview of their role with service animals at the Toronto Rehab site.
- A discussion followed regarding the presence and use of service animals at UHN.

5. AODA Policies

The AODA Integrated Accessibility Standards Regulation and the Customer Services policies have been finalized for approval and subsequent posting.

6. The Accessible Communication Sub-Committee

- Postponed

7. Next Meeting

- The next meeting is scheduled for November 29, 2016.