

AODA Council

March 21, 2016 @ 10:00 am TG – RFE 1S 415

MINUTES

Present: Jacqueline Silvera (Co-Chair) Dianne Barham Kelly Campbell Erin Culhane Laura Layland Ian McDermott Gabrielle Streeter <u>Regrets</u> Rick Pews (Co-Chair) Maria Anna Calamia Erica Dimaio Invitees: Shirley Turunen, Recorder

1. Minutes

The minutes of February 22, 2016 were approved as circulated.

2. Business Arising

- Update on the kennels required for Service Animals. The Council's recommendation regarding the kennels has been approved. Six x- large kennels will be ordered (one for each site) along with a temporary leash and water bowl. Information on the kennels will be forwarded to Council. It is anticipated that the kennels will be in place by the end of April to mid May 2016.
- The Lions Foundation will take temporary responsibility for the Service Animal if the patient needs to be separated from the Service Animal for more than seven hours. Currently, this service is free of charge.
- Follow-up will be done on the Service Animal signage.

3. AODA Policies

Postponed until May meeting

4. ASL Patients

Postponed

5. Communication – Accessibility in the Work Place

- A toolkit for Deaf, Deafened and Hard of Hearing individuals was created by the Canadian Hearing Society and the template will be customized for UHN implementation.
- Once the toolkit is developed and reviewed by Council, a meeting will be scheduled with Council's executive sponsor and subsequently tabled with the Senior Management Team for approval.
- A working group was formed for a 3 6 month period to review various available communication options from CNIB, CHS, Texthelp. The working group includes M.A. Calamia (Lead) J. Silvera, I. McDermott, D. Barham, and E. Culhane. A proposal will be developed and a meeting will be arranged with the executive sponsor.
- It was recommended that UHN Telecommunications department assume responsibility for the equipment, maintenance etc.
- Partners-in-Care has previously presented to Council and will be asked to assist Council in having an individual (either external or internal) join the committee.
- It was agreed that Council receive a presentation on the MyUHN Patient Portal to better understand the impact on accessibility.

6. Accessibility Audit

- J. Silvera will send out the standards to Council and include a draft check list of what needs to be undertaken specific to the AODA. The check list will simplify the work for the monitors conducting the audit to determine what can be done.
- The document will be tabled with the Environment of Care Committee.

7. Transportation

- UHN provides specialized transportation through the shuttle bus. The shuttle bus is not an accessible vehicle and a clear process needs to be determined for disabled individuals who may need to visit another UHN site. A working group to develop a proposal to supplement the transportation needs for disabled individuals was formed. The group will include J. Silvera, I. McDermott, K. Campbell and L. Layland. A Lead person will be determined for this group. J. Silvera will send out sections of the Act that pertain to this issue.
- Currently, if a staff member or patient is unable to use the shuttle bus due to a disability, an arrangement for a taxi can be made. The Council recommends a the development of a guide or update to the AODA policy and publicized widely to ensure that this option is known. The recommendation that pre-printed taxi chits could be made available for all Information Desks was briefly discussed and will be explored with the executive sponsor.

8. Patient and Employee Brochures

• The printed UHN AODA Brochures will be sent to a number of areas, including the Patient and Family Education libraries, Human Resources, Occupational Health & Safety at all sites.

9. Next Meeting

• April 18[,] 2016