

## **AODA Council**

June 20, 2016 @ 10:00 am  
TG – RFE 2S 401

### **MINUTES**

#### Present:

Jacqueline Silvera (Co-Chair)  
Miriam Beckles  
Erica Dimaio  
Kelly Campbell  
Laura Layland  
Jeanette MacLean

#### Regrets

Dianne Barham  
Maria Anna Calamia  
Erin Culhane  
Ian McDermott

#### Invitees:

Shirley Turunen, Recorder

### **1. Minutes**

The minutes of April 18, 2016 and May 18, 2016 were approved as circulated.

### **2. Texthelp Webinar**

- A webinar session was held with Texthelp to provide an overview of the Read&Write and Browsealoud software.
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- The Browsealoud software adds speech, reading and translation to websites facilitating access and participation for individuals with d
  
- A debrief was held to discuss next steps:
  - J. Silvera will discuss with the EVP, HR & OD.
  - It is recommended that UHN generate a test pilot of the product to determine compatibility with UHN IT systems.
  - It was recommended that we seek input from 2 or 3 representatives from:
    - Partners-in-Care
    - CAP - Nursing/Patient Education

- Students
  - Patient Relations
  - Research
  - Employees
- J. Silvera and J. McLean will contact other hospitals who have this system to obtain feedback.
- After the pilot, the product will be presented to the Senior Management Team for approval

### **3. AODA Policies**

- Further revisions were made to the Integrated Accessibility Standards Regulation (Policy 1.20.007) and Customer Service (Policy 1.20.011) to include support and resources for Service Animals during business hours and after hours.
- Contact information for a UHN Site veterinarian technician is now included in policy 1.20.011. Additional information with regard to patients being separated from the service animal is also included.
- The Safety Department will be added to the contacts.
- To be further discussed at the next meeting.

### **4. Communication Working Group Update – postponed**

### **5. Accessibility Surveys - postponed**

### **6. Transportation Protocol**

- The hospital is required to provide equivalent service for persons with disabilities that cannot access the Shuttle Bus. It will be the responsibility of the clinical manager or health care team to communicate that Wheel Trans is available. If Wheel Trans cannot provide appropriate transportation, the health care provider will arrange taxi service for these individuals. It is important that leaders are aware of the process. It was suggested that this service be tracked for usage purposes. This issue will be further discussed in September.

### **7. Next Meeting**

- The next meeting will be held in August/September 2016.