

AODA Council

July 25, 2017 TG RFE 1S-425 10:00 – 11:30 am

MINUTES

Present: Jacqueline Silvera (Chair) Dianne Barham Kelly Campbell Jamie Cook Erin Culhane Jonas Fernandes Scott Patterson Charmaine Valbuena-Ayson Ellen Rosenberg Chris Stigas (UHN Patient Partner)

<u>Regrets</u> Ian McDermott Shelley Pinto Jeanette MacLean Miriam Beckles Noel Brunger Melissa McDermott Invitees:

Athena Nicholas, Recorder Sharon Roberts (Project Manager- Office of Stewardship and Sustainability)

1. Minutes

• The Minutes of May 25, 2017 and June 27 were reviewed and accepted.

2. Announcements

- The Council will be gaining two additional Patient Partners starting September 2017.
- The Staff Liason role to support the Patient Partners will involve a six or twelve month rotation by AODA Council members on a volunteer basis.

3. Non-Emergency Patient Transportation (Sharon Roberts)

- As of June 1st UHN has rolled out a new patient admission and discharge letter and transitioned to Spectrum Patient Services to provide non-emergency patient transportation.
- Sharon highlighted that UHN has also consequently updated its policy for transporting patients. When a patient is being discharged and transported to another hospital or healthcare institution for further treatment/care, the organization is responsible for payment. However, medically stable patients returning home after discharge will be responsible for arranging and paying for transportation.

- Jacquie indicated concern that the Spectrum Patient Services contract may contradict the emerging AODA legislation regarding cost as a barrier to hospital services.
- Recommendations posed by the Council included the inclusion of a waiver or disclaimer to be included into the contract and an email being sent to Emma Pavlov, the AODA Council executive sponsor, regarding clarifying and implementing a process to determine who should have access to the UHN Shuttle.
- 4. Next Meeting: Thursday, Sept 21-12:30 -2:00 pm