

## **AODA Council**

August 16, 2018

TG RFE 1S-415

12:30 – 2:00 pm

### **MINUTES**

Present:

Jacqueline Silvera (Chair)  
Charmaine Valbuena-Ayson  
Erin Culhane  
Chris Stigas (UHN Patient Partner)  
Vivian Cheng (on behalf of  
Jeanette)  
Tim Tripp  
Stephen Black  
Elaine Chan  
Ellen Rosenberg  
Jane Ballantyne  
Danielle Krisman  
Amanda Massender

Regrets

Ian McDermott  
Khaula, Mangla  
Paul Martin  
Claudia Ortins  
Miriam Beckles  
Noel Brunger  
Jamie Cook  
Caroline Ouellette  
Katie Harris (UHN  
Patient Partner)  
Dianne Barham  
Millie Dolanjski (UHN  
Patient Partner)  
Maria Anna Calamia  
Katherine McDonald  
Samantha Correia

Invitees:

Athena Nicholas (recorder)

#### **1. Review of Minutes**

The minutes of July 19, 2018 were reviewed and accepted.

#### **2. 2025 Compliance progress**

Jacque opened up the discussion surrounding UHN's compliance progress and invited council members to think about how we can better address issues that arise. She highlighted that the most frequent area of complaint involves the design of our physical space. Areas of particular concern are washrooms, entrances and parking lots.

The Council noted that the audit and master planning initiatives are proof of our organization's shift to a more proactive approach to compliance as opposed to complaint-based reactions. The Council agreed that transparency of this work

and the work of the AODA Council would further help engage the UHN community. Ideas surrounding social media and website transparency as well as face-to-face interactions were further suggested as engagement strategies.

Council members were invited by the Ontario Hospital Association (OHA) to participate in a review of the effectiveness of the AODA Act and its regulations. Honorable David Onley will also be participating as he is leading the review and seeking feedback from the health care sector including hospitals and long-term care homes. This teleconference will take place on August 21, 2018.

### **3. AODA Standards Proposed Spreadsheet**

Elaine provided the Council with an update on the draft AODA Standards Spreadsheet stating that the AODA Accessibility Standards Checklist has been successfully incorporated. This will significantly help scope of work and budget planning for future design projects as they will now have easier access to AODA standards. Elaine will send the draft to council members for further review and feedback.

Jacque opened up a discussion on sharing this work with the greater healthcare community. Cost-benefit analysis and recognition were two large areas of debate and will be discussed in greater detail at the next meeting.

### **4. Accessibility Resources (Toolkits)**

Jacque highlighted the success of both the Hearing Toolkit and Service Animal Toolkit. Further review and revision will be made to better enhance these toolkits.

Stewart and Dianne have agreed to lead an AODA Service Animals subcommittee that will create a UHN experiential learning product about the importance of Service Animals to their handlers (People with Disabilities) and will build on the tracer exercise. This learning will bring awareness about Service Animals and emphasize UHN's accountability and our people's roles and responsibilities to accessibility and People with Disabilities. As this work will have impact on the internal/external UHN communities Ellen Rosenberg will ensure work is in alignment with UHN Public Affairs standards.

Jacque informed the Council that a Sighted Toolkit is in the works with the Canadian National Institute of the Blind. This toolkit will be app-based. Council members were invited to be part of this work. Jacque will provide an update on progress at the next meeting.

**Next Meeting: Thursday, September 20-12:30 -2:00 pm**