Questions: Ask a Nurse

If you or your family have any questions about nursing report at your bedside, or any other information about your plan of care please ask your nurse. We are partners in your care.



Nurse Bedside Shift Report on the Multi Organ Transplant Unit

Multi-Organ Transplant

What is it?

How can you get involved?

On our unit, you are invited to take part in nursing bedside shift report. We will only talk about your health at your bedside when you say it is okay.

Nurse bedside shift report happens every day between 7:15am – 7:45am and 7:15pm – 7:45pm.



What is Bedside Shift Report?

Bedside shift report occurs when the nurses leaving and nurses coming on duty meet by your bedside to talk about your care. This gives you a chance to meet the nurse taking over your care.

What should I expect?

During nurse bedside shift report, the nurses leaving and coming on duty will:

- **Invite you to take part in report.** It is your decision as to whether your visitors can remain present during report.
- **Talk with you about your health,** including the reason you are in the hospital and what is going on with your care.
- **Perform a patient and environmental scan.** The nurses will look at your IVs, incisions, drains, and any important equipment in your room.
- Help you set daily goals and encourage you to ask questions and share your concerns. If needed, the nurse coming on duty may come back after the bedside shift report to spend more time discussing your concerns.

What should I do?

- **Listen**: You are an important partner in your care. We want to make sure you have complete and timely information about your care.
- **Ask Questions:** If you have questions or concerns, raise them with your nurse so they can be addressed over their shift.

Be Patient: At shift change, nurses are busy giving report, so you may experience longer waiting times during this time of the day.

What about my privacy?

We value and respect your privacy. If you are not comfortable with report at the bedside or only want certain information to be shared in the presence of others, we respect your choice.

Please let the nurse know:

- if you are uncomfortable with the nurses sharing information at your beside
- if you do not want certain information shared between nurses at your bedside
- if you would like your visitors to remain present or be asked to leave during report