

Wheel-Trans is a door-to-door accessible transit service for persons with disabilities in the City of Toronto. To use Wheel-Trans, you must first register. This takes a few weeks. After you register, you can use their door-to-door bus service. Wheel-Trans customers can bring a guest or attendant. Find out more at www.ttc.ca.

Cost: The cost for Wheel-Trans is a standard TTC fare for both you and your guest. Your guest can travel for free if you have a TTC Support Person Assistance Card. Visit www.ttc.ca for more information.

Booking: 416-393-4222 or <http://mywheel-trans.ttc.ca>

Always book as early as possible. When booking a ride for an appointment, you can book up to seven days in advance. The minimum booking time is 4 hours before your trip. Bookings are first come first serve.

1. When booking, have the following ready:

- Your Wheel-Trans number
- Date of travel
- Full addresses for your pick-up and drop-off (and major intersection)
- The time you need to arrive at your drop-off location
- The time you need to be picked up to return
- Will you have a guest/attendant traveling with you? One guest is allowed.
- What mobility devices you will use? E.g. wheelchair, walker, etc.

Wheel-Trans Number: _____

2. You will receive pick-up and drop-off times. Be ready to write it down.

If you use a power wheelchair, it may be best to request a bus rather than a mini-van.

On the day of travel

1. Be ready at least 10 minutes before your pick-up time.
2. If your driver is more than 30 minutes late or you need to cancel, call 416-393-4311.
3. Verify pick-up times with Rideline (416-397-8000) or online (<http://mywheel-trans.ttc.ca>)

Contact your Recreation Therapist for more information.


COMMUNITY

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www.SpinalCordEssentials.ca

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Booking On-line

1. Search **Wheel-Trans**
2. Select **Wheel-Trans - TTC**
3. Type in Customer ID or Email _____
4. Type in Password _____ (month and date of birth e.g. June 5 = 0605)
5. Answer Covid screening questions
6. Select **Book a Trip**
7. Select **Book an Occasional Trip or Regular Trip**
8. Select **One-way trip or Return Trip or Multi-trip**
9. **A** Type in your pick up address
10. **B** Type in your destination address
11. Select **date** of trip
12. Select your **Arrive By** Time
13. Select your **Depart At** Time
14. Select **Search Trip**
15. Option **Search Door to Door Trip**  *Key piece of information*
16. **Select Submit Request**
17. Payment = cash, TTC ticket, token or with a PRESTO card or PRESTO Ticket

Remember:

- Be ready 10 minutes early
- If your driver is more than 30 minutes late or you need to cancel your trip call 416-393-4311.