

Guide to Referring a Patient to the Department of Medical Oncology & Hematology

Urgent Referral

If your patient needs immediate, urgent care, please call the oncologist or hematologist to whom you wish to refer the patient.

If you do not know which oncologist or hematologist to refer the patient to, please call a new-patient referral coordinator at 416 946 4575. The referral coordinator will direct you to the correct oncologist or hematologist.

You must make direct contact with the appropriate oncologist or hematologist to complete an urgent referral.

Please note: All acute leukemia referrals are considered urgent. To urgently refer a patient to our leukemia rapid assessment clinic please call UHN Locating at 416-340-3155 and ask to be connected to the Leukemia physician on-call.

Standard Referral

Please download and complete the Medical Oncology and Hematology New Patient Referral Form ([here](#)) and send it to the new patient referral office via fax to 416-946-2900 or via email to NewPatientRegistrationAndReferrals@uhn.ca . You will not receive confirmation of receipt of referral.

The referral package will be reviewed to ensure that it is complete (see below for checklist of a complete referral); if incomplete, the form will be returned to you with a request for the missing information.

Once complete, the referral is sent to the appropriate triaging physician. If the referral is declined, you will be notified via fax. If the referral is accepted, the patient will be called to schedule an appointment.

Some of the physicians and groups in the Department of Medical Oncology and Hematology accept referrals outside of the new patient referral office.

- For referrals to our Blood and Marrow Transplant Program please send the referral based on the options below
 - Allogeneic Stem Cell Transplant: fax 416-946-4520. (referral form [here](#))
 - Sickle Cell referral for Allogeneic Transplant: fax 416-946-2367 (referral form [here](#))
 - Immune Effector Cell Therapy: email PMcelltherapy@uhn.ca (referral form [here](#))
 - Multiple myeloma/Autologous Stem Cell Transplant: fax 416-946-2900 (referral form [here](#))
- For referrals to our Blood Disorders Program please send the referral based on the options below
 - General Hematology Clinic: Fax 416-340-4250 (referral form [here](#))
 - Red Blood Cell Clinic: Fax 416-340-4882 (referral form Red Blood Cell Clinic: Fax 416-340-4882 (referral form [here](#))
 - Thrombosis and Hemostasis Program: Fax 416-340-5682 (referral form [here](#))

- Physicians accepting direct referrals:

Site Group	Physician (accepting direct referrals)	Fax Number
Endocrine	Shereen Ezzat	416 586 8834

Checklist for a Complete Referral

In addition to the completed referral form, make sure to include:

- Referral letter/consult note
- Diagnostic imaging reports
- Pathology reports
- Surgical procedure notes
- Clinical notes

If this information is not included with the referral form, your referral may be returned as incomplete.

Triage and Wait Times

All new referrals are prioritized by our triaging physicians according to Department of Medical Oncology and Hematology guidelines. Each new referral is signed off by a physician before an appointment is scheduled. Patients will be given an appointment with the next available medical oncologist on receipt of the referral and the required referral documents.

If you have referred the patient to a specific oncologist or hematologist, the patient will receive an appointment with that physician unless the wait for an appointment with that physician exceeds departmental guidelines