

# Princess Margaret Outpatient Pharmacy

**Know what services you can get**

We offer FREE\* next day delivery of your medications within Ontario!  
See inside for details.

\*Some exclusions apply – please ask for details



Patient Education



**UHN**

Toronto General  
Toronto Western  
Princess Margaret  
Toronto Rehab  
Michener Institute



## Services

- Expert Care – Our friendly and experienced staff is trained in cancer medicine and will work with your health care team to help you.
- One-on-One Consults with a pharmacist to review your medications. This will help you prevent and manage any drug interactions (harmful mixes of medication).
- Smoking Cessation Services – Pharmacy staff can help you reduce or quit smoking. Ask a pharmacist for more details and to make an appointment.
- Free Delivery of your prescription medication for anywhere in Ontario. This applies only to items not kept in the fridge. Ask a pharmacy team member for details.
- Ongoing Pharmacist Support – If you have any questions or concerns about your medications, call to speak to a pharmacist.
- Compression Stockings – We have specially trained certified fitters and can facilitate health benefits coordination. Ask us about it!



## Drug Coverage

Our Medication Reimbursement Specialists help you get:

- The most possible coverage for your medications.
- Reduced co-payments on eligible Ontario Drug Benefit prescriptions.
- Call 416 946 2830 to speak with a Specialist and get more details.



## Pharmacy Process

### 1. Order or fill your prescription (get medication):

- Come to the Princess Margaret Outpatient Pharmacy, on the main floor.
- Take a number from the Kiosk Ticket machine in the front of the Pharmacy. Wait for your number to be displayed on the TV. It will tell you where to go so a pharmacy staff can help you.
- Bring a list of your medications and supplements to each pharmacy visit. This helps staff check for drug interactions and keep your medical history up-to-date.
- Bring your drug insurance card(s), health card, and government-issued ID.

### 2. Pick up your prescription:

- Take a number from the Kiosk Ticket machine in front of the Pharmacy. Wait for your number to be displayed on the TV. It will tell you where to go so a pharmacy staff can help you.
- A pharmacist may need to speak with you for medication advice or review. Be ready to wait at least 10 minutes to pick up your medication.

### 3. Order refills (if needed):

- Call us at 416 946 6593 to refill your prescription using our automated system. You can call 24 hours a day, 7 days a week.
- Call 2 business days before using your prescription number, which is found on your medication bottle next to the "Rx".
- If your medication bottle does not say to get refills, speak with a staff member. Allow extra time to contact your doctor.
- For deliveries, please speak with a staff member (deliveries cannot be arranged through the automated system).

When you use Princess Margaret Outpatient Pharmacy to fill your prescriptions (order medication), a portion of the money you pay is used to support patient care at Princess Margaret Cancer Centre.

Address: 610 University Avenue  
Main Floor M810  
Toronto, Ontario  
M5G 2M9

Phone: 416 946 6593

Hours of Operation:  
Monday to Friday  
9:00 am to 5:30 pm  
Closed Statutory Holidays



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