

High Reliability

Increased situational awareness and anticipation of failure

86% of clinical areas hold a daily safety huddle

Reliable systems and processes to understand and address harm

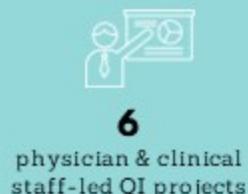
Standardized, rigorous review process to uncover contributing factors and root causes of safety events



Actions to address contributing factors and root causes

21% reduction in the Serious Safety Event Rate for SSE 1-4 for TW, PM, TR in the last year

Created internal capacity for high reliability, safety, and quality improvement



Recognized by others for our expertise

13 GTA hospitals participating in a UHN-led Patient Safety Collaborative

15 conference presentations Caring Safely Symposium in partnership with SickKids

4 Awards: Canadian College of Health Leaders, International Hospital Federation, Toronto Central LHIN & UHN

Education & Learning

Quality Improvement

Reduced preventable harm by creating and implementing a data-driven, organization-wide quality improvement model



6 evidence-based HAC prevention bundles established

68 unit or site record bests achieved for number of days with zero HACs

Transparent measurement and monitoring of preventable harm



UHN's Quality & Safety Journey

Integrated quality and safety into organizational goals and objectives



5 Quality of Care Committees reporting to the Quality and Safety Committee of the Board supported by the Quality and Safety team



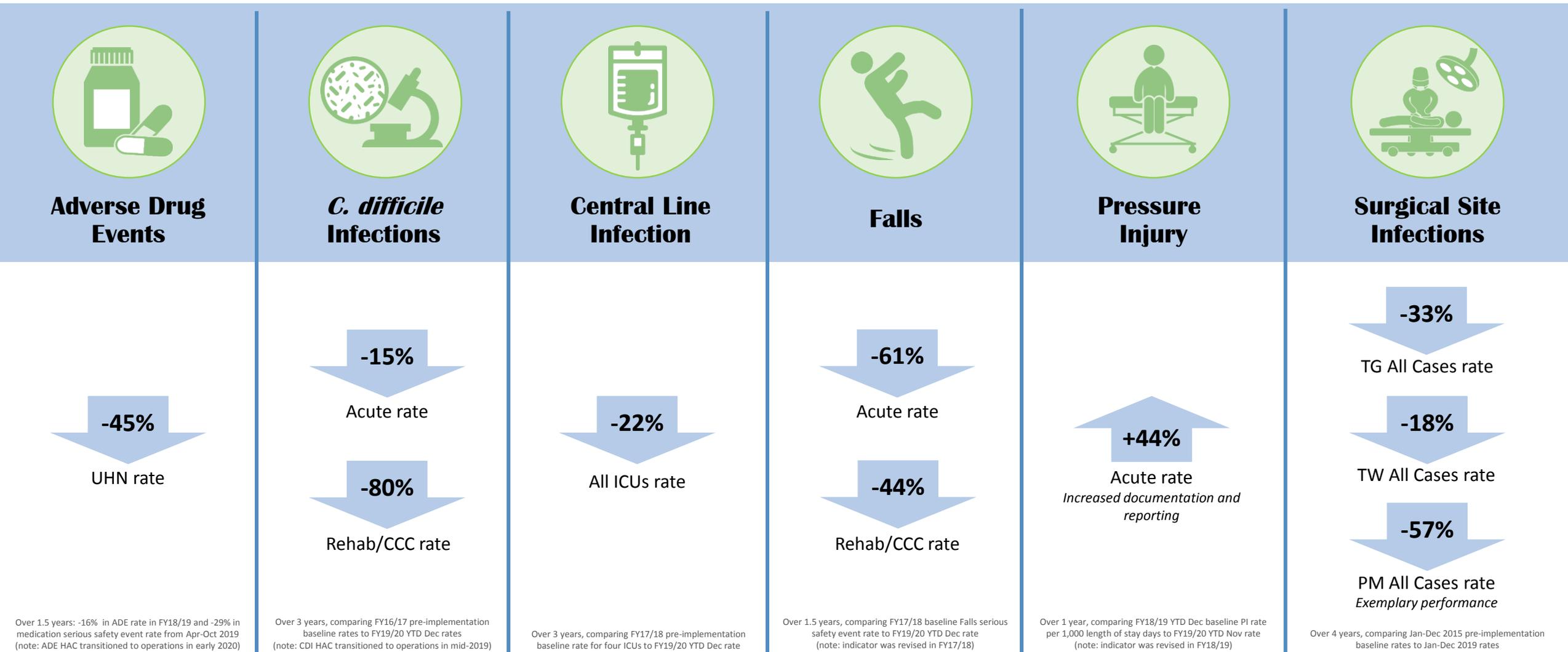
28 Patient Partner members across Board, UHN, Site, and Program quality committees

EXEMPLARY STATUS

99.5% compliance to the Accreditation best practice criteria using a new Accreditation approach

Quality Infrastructure

Results of evidence-based prevention bundle implementation across all clinical areas for six priority hospital acquired conditions



Comparison to AHRQ National Scorecard for US hospitals over 3 years

Source: Agency for Health Research and Quality National Scorecard on Hospital-Acquired Conditions Final Results for 2014-2017

