Dragon One Medical – PowerMic Mobile App Installation



For Both iOS and Android Devices

Version 20210421

BACKGROUND

PowerMic Mobile allows you to use your iPhone or Android smartphone as a secure wireless microphone for dictation with EPR. This application has been developed by Nuance for use with their desktop Dragon Medical One (Dragon) speech recognition application.

PowerMic Mobile for iOS requires iOS 9.3.5 or greater PowerMic Mobile for Android requires Android 4.0 or greater

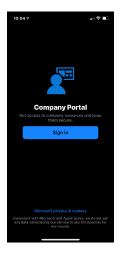
- For those with a managed (Intune) iPhone, please follow the steps in SETUP A
- For those with an unmanaged (personal) iPhone, please follow the steps in SETUP B
- For those with Android smartphones, please follow the steps in SETUP C
- All users please follow steps in SETUP D to pair your smartphone device to Dragon Medical One

NOTE: If following SETUP B or C, open this document on your smartphone

You can do so by e-mailing this document to your UHN or personal mailbox and opening the attachment

SETUP A - iPhone Installation – Managed Devices

Step 1 – Open the Company Portal



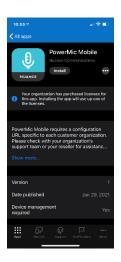
Open the **Company Portal** and sign in. This will require that you have setup your MFA configuration

Step 2 – View All Apps and Select PowerMic Mobile



Select the **Apps** item on the bottom menu, click on **View All**, and scroll down until you find the **PowerMic Mobile** app and select it.

Step 3 - Install the App





Click on the **Install** button.

There is a **delay** between the request and the confirmation to install the app. You can use your phone for other tasks while waiting for the confirmation popup. Press **Install** to start the installation process.

Step 4 – Allow the App Access to the Microphone and Click Past the First Use Screens









Allow the app access to the iPhone's microphone

Review and skip past the first use dialogue screens

Step 5 – Login to the App With your Dragon Medical One account



At the main screen, login with your Dragon Medical One (Dragon) account.

Your username is your EPR ID (XXX).

SETUP – B - iPhone Installation – Unmanaged Devices

Step 1 – Install the App from the Apple App Store



Open the App Store on your smartphone, search for **PowerMic Mobile**, and install

Step 2 – Allow the App Access to the Microphone and Click Past the First Use Screens









Allow the app access to the smartphone's microphone

Review and skip past the first use dialogue screens

Step 3 - Select Settings located in the bottom right of your screen





Select **Add a profile...** from the Settings screen

Step 4 – Copy and paste this URL into the Profile URL section (you may need to text this to yourself as your UHN email may prevent you from copying and pasting)

 $dmic://config_/?NmsToken=MzIwMDMwRDktQUMwRi00RUZDLUEwQjMtMDA2MjEzMkJFNzAx\&NmsBaseUrl=nms-ca.nuancehdp.com/linearing/linearin$



Enter a Profile Name under the Profile Name field.

Select Save located in the top left when finished.

Step 5 – Login to the App With your Dragon Medical One account



At the main screen, login with your Dragon Medical One (Dragon) account.

Your username is your EPR ID (XXX).

SETUP – C - Android Installation – Managed and Unmanaged Devices

Step 1 - Install the App from the Google Play Store



Open the Google Play Store, search for **PowerMic Mobile**, and install

Step 2 - With this document open on your Android, Click on The Link Below



Click on this link to retrieve the PowerMic Mobile URL for configuration

With the webpage open, select the Android Configuration URL by clicking on it

Step 3 – Launch the App from the Configuration Webpage

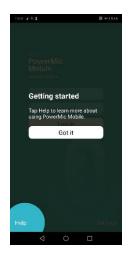


By selecting the PowerMic Mobile Configuration URL, the webpage will prompt you to open the **PowerMic Mobile** app. Click **Just Once** when completing this action.

Step 4 - Click Past the First Use Screens







Allow the app access to the smartphone's microphone

Review and skip past the first use dialogue screens

Step 8 – Login to the App With your Dragon Medical One account



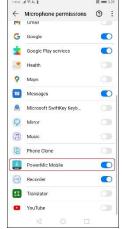
At the main screen, login with your Dragon Medical One account.

Your username is your EPR ID (XXX).

Step 9 – Ensure PowerMic Mobile Has Permissions to Use Your Microphone







Open up the **Settings** on your Android smartphone and select **Apps**.

On the **Apps permissions** page, select **Microphone**

On the Microphone permissions page, ensure that PowerMic Mobile has access to your microphone. If it is greyed out, slide the switch to the on (blue) position.

SETUP D – Pairing Smartphone to Dragon Medical One – All Devices

Step 1 - Launch EPR and Login

Step 2 - Login to Dragon Medical One using your EPR ID



If your **User ID** is not auto-populated, type it into the **User** field

From the Microphone drop-down menu, select **Nuance PowerMic Mobile**

Select OK

Step 3 – Pair PowerMic Mobile to Dragon Medical One

A. Automatic Pairing

Automatic pairing should occur when you open the PowerMic Mobile application on your phone.

If pairing has occurred automatically, the cellphone icon on your dragon bar will change from orange to red with the following overall appearance:

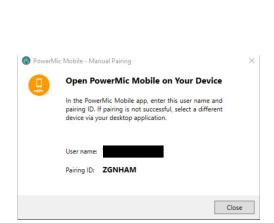


B. Manual Pairing

If PowerMic mobile and Dragon Medical One do not automatically pair you will be required to manually pair them using the following steps:



Click the orange cellphone on your Dragon Bar to reveal the **Pairing ID**





Input Pairing ID into PowerMic Mobile application

Select return on your smartphone

The cellphone icon on your dragon bar will change from orange to red when pairing has occurred