UHN | Virtual Care
A Healthier World is Within Our Reach

1. Check the *Visit Type* from the *Schedule* to identify a virtual visit

2. Change the *Preview* to *Virtual Care Patient Status* to check for completed virtual care consent

3. Join the visit:

   ☎ Phone

   Call the patient, phone number available under *Contact Information*

   MS Teams

   Double click the camera icon from the *Schedule*
   or
   Click *Connect to Video* on *Connect to Video* tab of the patient chart

   OTN

   Join from OTNhub
   https://otnhub.ca/

! **TIP.** If your patient has not joined the MS Teams video when you are ready to see them, click *Send Direct Link* to re-send the link by email or SMS / text message