

AODA Council

May 25, 2017
TG RFE 1S-415
11:00 – 12:30 am

MINUTES

Present:

Jacqueline Silvera (Chair)
Dianne Barham
Kelly Campbell
Jamie Cook
Melissa McDermott
Jonas Fernandes
Susanne Tran
Chris Stigas (UHN Patient Partner)
Melanie Grunier (*on behalf of
Jeanette MacLean*)

Regrets

Jeanette MacLean
Ian McDermott
Erika Sedge
Erin Culhane
Scott Patterson
Marilyn Myers (UHN
Patient Partner)
Miriam Beckles
Noel Brunger

Invitees:

Athena Nicholas, Recorder
Suzanne Wyman
(Infrastructure)

1. Minutes

- The minutes of November 29, 2016, January 26, 2017, February 24, 2017 and May 4, 2017 were approved as circulated. They will be posted on the Intranet.

2. Renovations to the TWH Emergency Department (*Suzanne Wyman*)

- Renovations to the TWH Emergency Department were outlined and specific features pertaining to accessibility and AODA compliance were discussed.
- Proposed features included the installation of hearing loops at registration speaker ports, the use of foot pedals in clinical sink design and color coded vinyl signage to assist with wayfinding.
- Anna Narday, Creative Director in Medical Illustration, is to provide Suzanne's team with a copy of appropriate AODA and UHN Standard Pictograms.
- Jacquie stressed the AODA goal of guidelines to standard amenities in hospitals.
- A "Lunch and Learn" was proposed by Suzanne in an effort to encourage AODA input in future early infrastructure planning.

3. UHN Accessible Guidelines Update

- The Council brainstormed ideas concerning what "Accessible Guidelines" will be for UHN.

- The Council was in agreement that the document should address all elements of accessibility, incorporate Universal Design and be used to inform work at UHN.
- Questions regarding whether or not it should be a collaborative effort amongst hospitals and which departments (i.e. Infrastructure, Digital etc.) should be involved were discussed and will be revisited at the next AODA Council meeting.

4. AODA survey theme

- Jacqueline outlined the following common themes from 2015-2017 accessibility surveys: large print surveys most requested, washrooms inaccessible (hand towel, soap), lack of power door openers at PMH/TG/TW, elevator door closing too fast, wheel trans pick up locations, information desk staff not helpful, wayfinding/signage needs greater visibility.
- During the next AODA Council meeting, members will revisit this issue and discuss how best to convey this to the organization.

5. Next Meeting: Tuesday, June 27th – 10:00-11:30