AODA Council
July 25, 2017
TG RFE 1S-425
10:00 – 11:30 am

MINUTES

Present:
Jacqueline Silvera (Chair)
Dianne Barham
Kelly Campbell
Jamie Cook
Erin Culhane
Jonas Fernandes
Scott Patterson
Charmaine Valbuena-Ayson
Ellen Rosenberg
Chris Stigas (UHN Patient Partner)

Regrets
Ian McDermott
Shelley Pinto
Jeanette MacLean
Miriam Beckles
Noel Brunger
Melissa McDermott

Invitees:
Athena Nicholas, Recorder
Sharon Roberts (Project Manager- Office of Stewardship and Sustainability)

1. Minutes

- The Minutes of May 25, 2017 and June 27 were reviewed and accepted.

2. Announcements

- The Council will be gaining two additional Patient Partners starting September 2017.
- The Staff Liason role to support the Patient Partners will involve a six or twelve month rotation by AODA Council members on a volunteer basis.

3. Non-Emergency Patient Transportation (Sharon Roberts)

- As of June 1st UHN has rolled out a new patient admission and discharge letter and transitioned to Spectrum Patient Services to provide non-emergency patient transportation.
- Sharon highlighted that UHN has also consequently updated its policy for transporting patients. When a patient is being discharged and transported to another hospital or healthcare institution for further treatment/care, the organization is responsible for payment. However, medically stable patients returning home after discharge will be responsible for arranging and paying for transportation.
• Jacquie indicated concern that the Spectrum Patient Services contract may contradict the emerging AODA legislation regarding cost as a barrier to hospital services.

• Recommendations posed by the Council included the inclusion of a waiver or disclaimer to be included into the contract and an email being sent to Emma Pavlov, the AODA Council executive sponsor, regarding clarifying and implementing a process to determine who should have access to the UHN Shuttle.

4. **Next Meeting: Thursday, Sept 21-12:30 -2:00 pm**