AODA Council
February 15, 2018
TG RFE 1S-415
12:30 – 2:00 pm

MINUTES

Present:
Jacqueline Silvera
Dianne Barham (Chair)
Charmaine Valbuena-Ayson
Stephen Black
Tim Trip
Paul Martin
Erin Culhane
Chris Stigas (UHN Patient Partner)
Millie Dolanjski (UHN Patient Partner)
Katie Harris (UHN Patient Partner)
Scott Patterson
Jane Ballantyne
Elaine Chan
Jeanette MacLean

Regrets
Kelly Campbell
Ian McDermott
Ellen Rosenberg
Miriam Beckles
Noel Brunger
Melissa McDermott
Jamie Cook
Khaula, Mangla
Claudia Ortins
Caroline Ouellette

Invitees:
Athena Nicholas, Recorder

1. Announcements
   • The Deaf, Deafened, Hearing Loss and Hard of Hearing Toolkit is ready for distribution across UHN. It is available in print and electronically.

2. Minutes
   • The minutes of January 18, 2018 were reviewed and accepted.

3. Safety issue re: 7th floor bathrooms at Toronto Western
   • The Council endorsed the recommendation for the 7th floor staff washroom at Toronto Western Hospital to be converted into an accessible public washroom to accommodate the absence of one currently on the floor.
4. Brainstorm: Entrance/Accessible Washroom Requirement Strategies

- The Council confirmed the following plan of action regarding addressing priority hospital accessibility issues in conjunction with the approved physical audit by Bob Topping, accessibility architect with DesignAble Environments, and the overall goal of creating UHN accessibility standards:

1. Carry out priority physical audit of entrances, accessible washrooms and door operators in most publically accessible areas throughout all major UHN sites.
   - Audit should be carried out in accordance with current AODA and OBC requirements.
   - The goal of the audit will be to determine if targeted areas are accessible in its current state, with review of 2025 guidelines, and to make recommendations for improvement.
   - Priority areas will be informed by Patient Relations complaints and existing project requests.

2. Organizational endorsement for creation of accessibility guidelines for UHN via SBAR.
   - Council to draft SBAR to relevant UHN leaders to communicate need for the allocation of resources for the creation of accessibility guidelines in order to optimize accessibility within the organization.

3. Create accessibility guidelines draft.
   - Jacquie to send AODA Council examples of other accessibility guidelines.

5. Service Animals Update

- The AODA Service Animal Tracer Work Plan and Logistics documents have been finalized.
- Dates, locations and observers throughout the organization have been identified.
- The first exercise will take place at the Michener Institute on February 21st, 2018 and will continue throughout all UHN sites until March 2nd, 2018.
- Communication strategies post exercise and reporting formats are being discussed.

6. Next Meeting: Thursday, March 15th, 12:30 -2:00 pm