

AODA Council

August 16, 2018
TG RFE 1S-415
12:30 – 2:00 pm

MINUTES

Present:

Jacqueline Silvera (Chair)
Charmaine Valbuena-Ayson
Erin Culhane
Chris Stigas (UHN Patient Partner)
Vivian Cheng (on behalf of
Jeanette)
Tim Tripp
Stephen Black
Elaine Chan
Ellen Rosenberg
Jane Ballantyne
Danielle Krisman
Amanda Massender

Regrets

Ian McDermott
Khaula, Mangla
Paul Martin
Claudia Ortins
Miriam Beckles
Noel Brunger
Jamie Cook
Caroline Ouellette
Katie Harris (UHN
Patient Partner)
Dianne Barham
Millie Dolanjski (UHN
Patient Partner)
Maria Anna Calamia
Katherine McDonald
Samantha Correia

Invitees:

Athena Nicholas (recorder)

1. Review of Minutes

The minutes of July 19, 2018 were reviewed and accepted.

2. 2025 Compliance progress

Jacquie opened up the discussion surrounding UHN's compliance progress and invited council members to think about how we can better address issues that arise. She highlighted that the most frequent area of complaint involves the design of our physical space. Areas of particular concern are washrooms, entrances and parking lots.

The Council noted that the audit and master planning initiatives are proof of our organization's shift to a more proactive approach to compliance as opposed to complaint-based reactions. The Council agreed that transparency of this work

and the work of the AODA Council would further help engage the UHN community. Ideas surrounding social media and website transparency as well as face-to-face interactions were further suggested as engagement strategies.

Council members were invited by the Ontario Hospital Association (OHA) to participate in a review of the effectiveness of the AODA Act and its regulations. Honorable David Onley will also be participating as he is leading the review and seeking feedback from the health care sector including hospitals and long-term care homes. This teleconference will take place on August 21, 2018.

3. AODA Standards Proposed Spreadsheet

Elaine provided the Council with an update on the draft AODA Standards Spreadsheet stating that the AODA Accessibility Standards Checklist has been successfully incorporated. This will significantly help scope of work and budget planning for future design projects as they will now have easier access to AODA standards. Elaine will send the draft to council members for further review and feedback.

Jacquie opened up a discussion on sharing this work with the greater healthcare community. Cost-benefit analysis and recognition were two large areas of debate and will be discussed in greater detail at the next meeting.

4. Accessibility Resources (Toolkits)

Jacquie highlighted the success of both the Hearing Toolkit and Service Animal Toolkit. Further review and revision will be made to better enhance these toolkits.

Stewart and Dianne have agreed to lead an AODA Service Animals subcommittee that will create a UHN experiential learning product about the importance of Service Animals to their handlers (People with Disabilities) and will build on the tracer exercise. This learning will bring awareness about Service Animals and emphasize UHN's accountability and our people's roles and responsibilities to accessibility and People with Disabilities. As this work will have impact on the internal/external UHN communities Ellen Rosenberg will ensure work is in alignment with UHN Public Affairs standards.

Jacquie informed the Council that a Sighted Toolkit is in the works with the Canadian National Institute of the Blind. This toolkit will be app-based. Council members were invited to be part of this work. Jacquie will provide an update on progress at the next meeting.

Next Meeting: Thursday, September 20-12:30 -2:00 pm