Vendors for Mobility and Home Equipment



After a spinal cord injury, you may need special equipment for mobility or home. There are many places where you can buy this equipment. Your health care team will tell you which devices you need but you will need to choose the vendor. For more information, also check out the Spinal Cord Essentials <u>Getting Mobility and Home Equipment</u> handout.

Finding Your Equipment Vendors

Common vendors are provided below. There are other options. Different vendors can be used for different devices. For example, you can trial a commode from Vendor A at the same time as a wheelchair from Vendor B. Here are some tips on choosing a vendor:

- Go to vendor's websites to view products or call them and ask questions.
- Talk to other patients who have already chosen a vendor.
- Ask your therapists for their experiences with vendors.

If you require a power chair with tilt, the only vendor option is Motion.

Questions to ask vendors

- 1. Do you keep items in stock for trial? How soon can I try equipment?
- 2. Can you adjust the device's settings during the trial period in a timely manner?
- 3. Does your company have a store or service person in my area?
- 4. What is the charge for a service call to my home?
- 5. What is your billing process? Can I pay in installments? Can I rent items?
- 6. Will you loan a device if the one I purchased doesn't arrive before discharge?

Common Equipment Vendors

Access Abilities	www.accessabilities.ca
AGTA Home Health Care	www.agtahomecare.com
Durham Medical	www.durhammedical.ca
Home Medical Equipment Limited	www.HMEmobility.com
MedPlus	www.medplushealth.ca
Motion	www.motioncares.ca
Seniors Store	www.seniorsstore.ca

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Important: This is not a full list of vendors. UHN does not recommend one company or person over another and is not responsible for the care and services provided. Contact vendors directly to make sure the information is correct or to find out more about their products. Websites and web links may change.

Contact your Therapist for more information.

MOBILITY

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