



TW-Bariatric Surgery and 9B Fell Visitor Policy

Please see below for visitor guidelines for patients admitted to Toronto Western Hospital.

Visiting hours

The visit hours for 9B Fell Inpatient Unit are between 9AM to 9PM. For more information, speak with someone in the health care team at the patient unit that is caring for your family member or friend.

Visiting guidelines

- No more than two people can visit at the same time in order to be considerate of other patients. (Other visitors may wait in patient lounge areas or lobbies.)
- 9B Fell is a scent-free facility which means no perfumed products should be worn.
- Flowers are not allowed into patient rooms due to scent and infection concerns because of the soil. Any flowers that are delivered or brought to the unit will stay at the main nursing station for viewing and can be sent home with the patient when they are discharged.
- Your visits should not interfere with tests, appointments with the health care team, scheduled therapy sessions and recommended rest periods as these are all important for the patient's healing. Sometimes, the health care team may recommend that a patient should limit visits by family or friends if they feel it is important for a patient's recovery.
- Children under 12 should always be with an adult.
- You should [screen yourself](#) and your children for any signs of illness before coming to our hospitals.
 - You should [wash your hands](#) when entering our hospitals at the hand-washing stations at the entrances of all our hospitals, at [important times](#) during your visits and when leaving our hospitals.
- Please think of the needs of other patients and their families during your visits.

Discharge guidelines

Please arrange to be picked up your loved one by 11am unless you've discussed another plan with the inpatient team.

Special requests

We understand that there can be different circumstances that can apply to visiting a loved one. In this situation, please speak with the manager of the patient unit that is caring for your family member or friend. The inpatient units allow special requests for patients who fall under one of the categories below:

Inpatient settings:

- Patients who are at **end-of-life** (prognosis of less than two weeks)
- Patients who are otherwise **palliative or who have a significant life limiting course with greater than 2 weeks** expected
- Patients considered vulnerable, including those who:
 - are **under 18** years old;
 - are receiving a **life-altering diagnosis**;
 - are experiencing mental health crisis;
 - have a **significant developmental or intellectual delay**;
 - are **frail** and need continuous support to safely eat, move or manage mental or social needs;
 - are **unable to effectively communicate**, and communication cannot be adequately supported by Interpretation and Translation Services (ITS) or other clinical supports;
 - have a **pre-existing cognitive impairment** that cannot be supported by the care team (not a new-onset neurological impairment). This allowance will vary by unit.
 - have a **complex discharge** where ECP discharge training is required.

Resources

UHN Visitor Policy

https://www.uhn.ca/PatientsFamilies/Visiting_Patients/Pages/visiting_patient.aspx

Respect in the Workplace

http://documents.uhn.ca/sites/uhn/Policies/human_resources/employee_relations/2.50.005-doc.pdf

Contact information:

Bariatric Assessment Clinic

Phone: 416-603-5800 extension 6145

9B Fell – Combined Surgical Unit

Phone: 416-603-5800 extension 5830 / 5688 / 5999