Welcome to myUHN! Please see below for some helpful resources as you navigate through the portal and manage your health at home as a pre/post transplant or living donor patient.

Registering for myUHN
Want to learn about how to register and activate your myUHN account? Click here for more information.

Downloading the myUHN app for mobile
Watch this video for more information on how to download and log in to the MyChart/myUHN mobile app.

Sending messages to your care team through myUHN
Would you like to send a secure message to your care team through myUHN? Click here for more information on how to do this.

As a transplant patient, you have the option to send a message to the pre-transplant team, the post transplant team, or additional teams specific to your organ group, as shown in the photo below:

- **Physiotherapy Team**
  - Transplant
  - Previous appointment on 2022-11-10

- **Post-Transplant Care Team**
  - Transplant
  - Previous appointment on 2022-11-10

- **Pre-Transplant Care Team**
  - Transplant
  - Previous appointment on 2022-11-10

Send a message to the pre-transplant care team (response time within 1 business day) if you have medical questions or concerns for your admin or coordinator and are a pre-transplant patient. You are a pre-transplant patient from the first time you visit the transplant clinic until the time you’ve been admitted to receive your transplant.

You are a pre-transplant patient from the first time you visit the transplant clinic until the time you’ve been admitted to receive your transplant.
Send a message to the **post-transplant care team (response time within 1 business day)** if you have medical questions or concerns for your admin or coordinator and are a post-transplant patient. *You are a post-transplant patient from the time you have received your transplant onwards.*

Send a message to the **living donor team (response time within 1 business day)** if you have medical questions or concerns for your admin or coordinator and are a living donor patient *(i.e. you are donating an organ, and are not a transplant recipient).*

**Joining a Microsoft Teams virtual visit with your care team**

Click [here](#) for more information on how to join a virtual visit with your care team through myUHN.

**Changing your shortcuts in myUHN**

Click [here](#) to watch a short video on how to change your shortcuts on the myUHN patient portal website.

**Change your communication preferences in myUHN**

Would you like to change how you receive notifications and communication related to myUHN? Click [here](#) to watch short a video on how to manage your communication preferences in myUHN.

**Note:** we strongly recommend that you make sure your myUHN notifications are turned on, so that you are aware when your care team sends you a message.

**If you have any questions**

Questions about sign-in, registration, or using myUHN? Please contact the myUHN team.

**Email:** myuhn@uhn.ca

**Phone:** 416-340-3777

**Hours:** Monday – Friday, 9:00am – 5:00pm