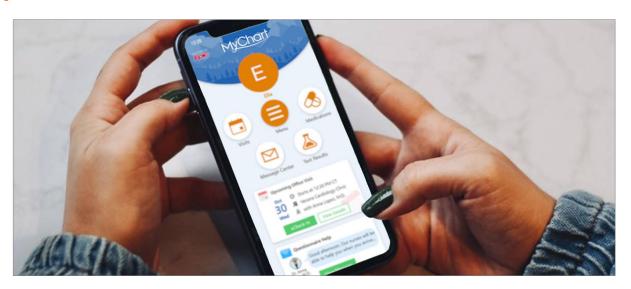# my**UHN** Patient Portal

Get your UHN personal health record online

Do you know about myUHN Patient Portal?

› Secure access to your personal health information from your smartphone, tablet or computer — anytime, anywhere

› Free service for any UHN patient

Get your health record online to:

› Manage appointments and update your information

› Access your UHN health record and Ontario lab results

› Have greater interaction with your care team

www.myuhn.ca

myUHN Patient Portal is available through the MyChart app

Download on the **App Store**

GET IT ON **Google Play**

What is myUHN Patient Portal?

myUHN Patient Portal is a secure website and app for University Health Network (UHN) patients. UHN includes Toronto General Hospital, Toronto Western Hospital, Toronto Rehab Institute and Princess Margaret Cancer Centre.

myUHN lets you see your personal health record safely online. You can:

› Update your demographic details such as address, health card number and emergency contact.

› Update your health information such as allergies and medications.

› Check in and complete questionnaires before your appointment.

› Send messages directly to select clinics and myUHN Support.

Important information about myUHN:

› You can see your results as soon as they are ready, even before you see your doctor at your next appointment.

› Your results may change or be updated after you see them.

  ○ If you have questions, your health care team will explain your results.

  ○ Your health care team will contact you if they need to see you before your next appointment.

› myUHN may not show all of your appointments. If an appointment does not appear, follow the instructions your clinic provided you.

How do I register?

Instant Activation

› Ask for an activation code/link at your next visit or by contacting myUHN Support.

› If you have consented to email and/or text communication, staff can send you an instant activation code/link.

› You will receive an email or SMS notification with a code/link to complete your myUHN signup. This link will be active for **24 hours**.

Continued on next page ->

Printed Code

› A myUHN activation code can be printed upon request at your next visit or be found on your After Visit Summary (AVS) or enrollment letter.

› Go to www.myuhn.ca or download the free MyChart app on your device from Google Play or the App Store. Click 'Sign up now' and identify yourself with your code and date of birth. The printed activation code will be active for **30 days**.

Self-Signup

› If you do not have an activation code/link, you can request one. Go to www.myuhn.ca or download the MyChart app on your device from Google Play or the App Store.

› Click 'Sign up now', then click 'Sign up online'. Fill out the 'Request an Activation Code' form. Click 'Submit'.

› Once your information has been verified, you will receive an email or SMS notification with a code/link to complete your myUHN signup. This code/link will be active for **24 hours**.

Who can I contact if I have any questions?

› Visit the myUHN Patient Portal YouTube channel for helpful tips.

› For questions about using myUHN or setting up an account, contact **myUHN Support**:

Phone: 416 340 3777

Email: myuhn@uhn.ca

› For questions about your results, reports or appointments or if you want to correct something in your health record, contact your health care team.

Visit www.uhn.ca to find contact information for your clinic or other information about myUHN