Your Doctor:

Dr. Tony Finelli MD, MSc, FRCSC

Head, Division of Urology University Health Network

Department of Surgical Oncology Urology / Minimally Invasive Surgery / Robotic Surgery

Professor, University of Toronto





Who is my doctor?

Dr. Finelli is a surgeon specializing in cancers and other conditions of the bladder, kidney, prostate, testes, and related urological organs. He mainly does minimally invasive surgeries. He is also a medical researcher and Professor of Surgery at University of Toronto Medical School.

Dr. Finelli meets with patients by appointment only at:

- Princess Margaret Cancer Centre, GU Clinic 4th floor, (also called The Prostate Centre)
- Toronto General Hospital, Cystoscopy Clinic 2NU Bldg

What do I need to know about calling the office?

Office hours: 8:30 am – 4:30 pm, Monday to Friday

We know that reaching us by phone can sometimes be difficult. Often our phone lines are very busy or turned over to the message centre so the staff can prepare for clinic visits or help other patients. We try to return your call within 24 hours. Our staff will try to call you two times. If you do not have an answering machine for us to leave a message, you may need to call us again.

Who is part of my health care team?

University Health Network is a teaching hospital. During your visit, and before you see Dr. Finelli, you may be examined by people doing their medical training. Your case will be reviewed completely with Dr. Finelli to make sure that you have the best possible care. Also, a clinic nurse works with Dr. Finelli who knows about your condition, and any treatments, medications and tests you may need to have. The nurse can answer questions you may have after your visit.

Important phone numbers

Jaqueline Conway, Administrative Assistant

Email: <u>Jacqueline.Conway@uhn.ca</u>

Phone: 416 946 2851 press 2 | Fax: 416 946 6590

• Make or change cystoscopy or surgery appointments

• Ask about future test dates and prescription renewals

• Arrange transfer of records

Terri Seymour, Academic and Divisional Assistant

Email: <u>Terri.Seymour@uhn.ca</u>

Phone: 416 946 2851 press 3 | Fax: 416 946 6590

Arrange legal letters, sick notes, insurance/disability forms

Princess Margaret nursing triage number 416 946 2233

Call the triage number to ask for blood test results, and to share health concerns or to update your nurse. When you leave a message please say your name and a phone number where you can be reached.

Please call the surgeon's clinical assistant to ask about any letters or forms you may need. Nurses will not return or forward these calls. Nurses are available Monday to Friday, 9:00 am – 4:00 pm. Any messages left after 4:00 pm will be returned the next business day.

What if I need to have any tests after my visit?

Dr. Finelli will let the clinic nurses know about any follow-up visits or tests you may need. Some tests are done in the clinic right away. Other tests are done at Princess Margaret on the same day or you may have tests done another day. If these tests cannot be booked during your clinic visit, someone from Dr. Finelli's team will phone you with the date and time of the test and tell you about any special preparation you need.

What if I need surgery?

We know that waiting for surgery can be stressful. We will call you with your surgery date and let you know about any tests you may need to do. This can take 2 to 4 weeks to finalize. We will call you as soon as we have all of the information we need.

Can I take part in a research study?

Dr. Finelli is involved in many research studies. You may be asked by a research team member if you are interested in taking part in a clinical trial. Taking part in any clinical trial is voluntary. Before you leave the clinic make sure you have your follow-up appointment, if needed, from the clinic secretary.

Important: Appointments may change due to surgery and teaching conflicts. If this happens we will call or email and offer you the next available appointment.

What is The Prostate Centre?

The Prostate Centre is a multi-disciplinary facility where men can receive treatment of prostate diseases in a single location. We also provide patient support services. For more information visit www.prostatecentre.ca



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