

Patient Identification Safety



**For anyone having a medical procedure, service,
treatment or test at UHN**



Your safety is important to us

At University Health Network (UHN), patient safety is our first priority and we know it is also important to you.

To keep you safe, please help us to confirm your identity to make sure we match the right patient with the right treatment. For example, we will ask you 2 of the following: your full name, date of birth and/or your unique medical record number, each time you are having your blood taken, an x-ray or a test done.

When you arrive at the hospital

You will need to bring your Ontario health card (OHIP) when you come to UHN. If you do not have an OHIP card, please bring another form of government-issued photo ID (such as a driver's license, passport, or other provincial health card).

Before you have any blood test, x-ray or treatment done, a member of your health care team will ask you to say your full name, date of birth and/or unique medical record number.

If you have been given a patient ID band, your health care team member will use the ID band to check your identity.

How can I help?

- Wear your hospital ID band, if you have been given one.
- Expect your health care team members to check your ID band or, ask you to say your full name, date of birth and/or medical record number often.
- For your privacy, if you have an ID band on, please remove it and place it in a shredding bin before you leave the hospital. A health care team member can tell you where to find one.

Who can I talk to if I have questions or concerns?

Please call UHN Patient Relations with your questions or if you have any concerns.

Your call will be respected and kept private.

Phone: 416 340 4907



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