

# How to Get an Accessible Parking Permit

## For patients and families

If changes to your health make it hard for you to get around, you may be able to get an Ontario Accessible Parking Permit. This lets you park in accessible parking spots that are close to buildings, in spots that are assigned only for people with this permit.



## Who can get an accessible parking permit?

People who have certain health conditions can get this parking permit.

For example, you need to show that you have a least one of these conditions:

- cannot walk without someone's help, a cane or other device
- need to use a wheelchair
- have poor eyesight (20/200 or worse, or field of vision of 20 degrees or less in both eyes)
- have certain lung or heart conditions
- have another health condition that makes walking very difficult

To learn more visit the Ontario Accessible Parking Permit website at [www.ontario.ca/page/get-accessible-parking-permit](http://www.ontario.ca/page/get-accessible-parking-permit).



## How can I use the permit?

You can use it in any car you are travelling in. If you do not have a valid driver's license you can apply for a passenger permit. **You must be a driver or passenger of the car when using an accessible parking permit.** Put the permit on the dashboard or sun visor of the car.

## How can I apply?

You need to complete an application form. Ask your doctor or health care provider to help. To get a form you can:

- download it from the Internet:  
<https://www.ontario.ca/page/get-accessible-parking-permit>
- pick one up from any Service Ontario Centre
- write to Service Ontario (see the address on page 4)

## Who needs to fill in the application?

You need to fill in Part A of the application form. Your doctor or health care provider needs to fill in Part B.

Only certain people can fill in and sign Part B. These include:

- a doctor
- a chiropractor
- a physiotherapist
- a registered nurse practitioner
- an occupational therapist
- a chiropodist or podiatrist

## What documents do I need?

You must also provide some form of legal document that proves who you are. It has to have your name, date of birth and signature on it to be accepted.

Examples of legal documents you can use include:

- driver's licence
- work permit or study permit
- passport
- record of landing

## How can I submit the application?

### Submit it in-person (yourself):

When the application is complete, you submit it in-person by taking it to any Service Ontario Centre. They can give you a temporary permit right away. It will be valid for 90 days. Use this until the permit arrives in the mail.



**Bring a legal document (see above) that proves who you are when you go to a Service Ontario Centre to apply.**

### Submit it in-person (by someone else):

If you are not able to apply for the permit yourself, you may ask someone else to apply for you. To do this, you must sign the application and also provide one of the following documents:

- a letter of authorization (see the description below)
- a Power of Attorney document
- Guardianship papers
- other court-appointed document that shows you give permission for this person to act on your behalf

You must also make sure that this person has some form of legal document that proves who you are. It has to have your name, date of birth and signature on it in to be accepted.

A letter of authorization must include:

- legal name of the person who you have authorized to act on your behalf
- your name, address and date of consent
- a statement that authorizes the person to apply for your accessible parking permit
- signatures for both you and the person applying for you

If you are unable to sign the application and an authorized person has signed on your behalf, you must also include a Power of Attorney document, Guardianship papers or other court-appointed document which authorizes them to act on your behalf (does not apply to dependents under the age of 18).



**The person applying for you will also need to show a legal document proving his or her identity**

**Submit it by mail:**

If you cannot get to an office, you can mail your application to:

Service Ontario Accessible Parking Permit Services Office  
P.O. Box 9800  
Kingston, ON K7L 5N8

**Or fax it to:**

613 545 4678

If you mail or fax your application it can take a few weeks for you to get your permit.



**Make photocopies of your legal documents and send those with your application.**

**Don't send originals of your legal documents through the mail.**

# How long will the permit last?

There are 4 types of accessible parking permits:

## 1. Permanent Permit

- for people with a permanent disability
- valid for 5 years
- renew without re-certification from a health care provider

## 2. Subject-to-Change Permit

- for people who have a disability that may change in the future
- valid for 5 years
- to renew, this permit needs to be re-certified by a health care provider

## 3. Temporary Permit

- for people with a short-term disability (up to 12 months)
- are red and last until the expiry date
- not renewable

## 4. Traveller's Permit

- if you are travelling outside Ontario, you can get a permit to park your car in an Ontario airport while you use your regular permit during your trip
- valid up to 1 year

University Health Network tries to keep patient education brochures up to date, but some information may change. Please contact any agencies that may be listed to make sure the information is correct or to find out more about their services.



### Have feedback about this document?

Please fill out our survey. Use this link: [surveymonkeys.com/r/uhn-pe](https://surveymonkeys.com/r/uhn-pe)

Visit [www.uhnpatienteducation.ca](http://www.uhnpatienteducation.ca) for more health information. Contact [pfep@uhn.ca](mailto:pfep@uhn.ca) to request this brochure in a different format, such as large print or electronic formats.

© 2021 University Health Network. All rights reserved. Use this material for your information only. It does not replace advice from your doctor or other health care professional. Do not use this information for diagnosis or treatment. Ask your health care provider for advice about a specific medical condition. You may print 1 copy of this brochure for non-commercial and personal use only.