Driving Services to Medical Appointments

Information for patients and families

Read this information to find a list of agencies that provide driving services to medical appointments.

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Please visit the UHN Patient Education website for more health information: www.uhnpatienteducation.ca

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Here is a list of places in Toronto and outside Toronto that provide driving services to medical appointments. Many of them charge a fee. Please call the agencies to find out the cost.

Arrange a driving service as many days before your medical appointment as possible.

### All Toronto

**Canadian Cancer Society**  
Toll-free: 1-888-939-3333  
- cancer patients only  
- one-time fee for new registrants  
- 18 years or older  
- must register

### North Toronto

**Better Living Health and Community Services**  
1 Overland Drive  
Phone: 416-447-7244 extension 541  
*area covered: Sheppard Avenue to the north, Yonge Street to the west, Victoria Park Avenue to the east and Eglinton Avenue East and the old North York boundaries to the south (including Flemingdon Park)*  
- for people over 55, adults living with disabilities, people who are chronically ill or convalescing

**Downsview Services for Seniors**  
497 Wilson Avenue  
Phone: 416-421-2494  
- for seniors only  
- need minimum 24 hours’ notice  
- charge a fee
**North York Neighbourlink**

89 Centre Avenue  
North York, ON M2M 2L7  
Phone: 416-221-8283

- for people who don’t qualify for additional services and who can’t afford to pay  
- for people who are physically independent and mobile  
- need 1 to 2 weeks’ notice  
- no fee  
- phone to learn more about eligibility

**Sprint Senior Care**

140 Merton Street, 2nd Floor  
Phone: 416-481-6411  
Email: info@sprintseniorcare.org

Memeber of Toronto Ride. See link for map of boundaries at [www.torontoride.ca/eligibility.html](http://www.torontoride.ca/eligibility.html)

- for people over 55 and not eligible for Wheel-Trans  
- charge a fee (cost depends on how far you travel)  
- subsidies may be available

**North York Seniors Centre**

21 Hendon Avenue  
Phone: 416-733-4111

- contact directly for eligibility  
- must give advance notice  
- charge a fee
West Toronto

**CHATS**
1669 Eglinton Avenue West - 2562 Eglinton Avenue West, 2nd Floor
(Room #202)
Phone: 416-787-2114

- for people over 55 and adults with disabilities who are unable to use public transit or Wheel-Trans
- must be registered for Etobicoke Services for Seniors
- charge a fee

**Etobicoke Services for Seniors**
2245 Lawrence Avenue West
Phone: 416-243-0127 extension 555

- for people 55 and older and adults with disabilities who are not eligible for Wheel-Trans
- charge a fee

**Humber Community Seniors Services**
1167 Weston Road
Phone: 416-249-7946

- member of Toronto Ride, has door-to-door, assisted driving services to people 55 and older and adults with disabilities who are not eligible for Wheel-Trans
- charge a fee
**West Toronto Support Services**  
80 Ward Street  
Phone: 416-653-3535  
- area covered: Bloor West Village, High Park, Parkdale, Roncesvalles, Swansea, West Toronto  
  - for adults 55 and older and adults with disabilities who are not eligible for Wheel-Trans  
  - also for adults between 30 and 54 years old with longstanding disability  
  - must be in service area  
  - charge a fee  

**York West Active Living Centre**  
1901 Weston Road  
Phone: 416-245-4395  
- area covered for front door pick up: Wilson Avenue and Albion Road (North), Eglington Avenue West (South), Keele Street (East), Kipling Avenue (West)  
  - day trips, van trips, social transportation available  
  - cost based on how far you travel  

**Mississauga Halton LHIN**  
Phone: 905-890-8740  
Email: Valerie.Cook@redcross.ca, or  
Phone: Cross Wheels Scheduling Centre at 1-877-0707  
- provides driving services for those in need, such as seniors or disabled in the community, who are unable to use public transit or private services  
- fees may apply
Storefront Humber
2445 Lake Shore Boulevard West, Etobicoke
Phone: 416-259-4207

• member of Toronto Ride, provides door-to-door, assisted driving services
to people 55 and older and adults with disabilities who are not eligible for
Wheel-Trans
• cost based on how far you travel (subsidies may be available)

West Toronto Services for Seniors
1709 Bloor Street West, 2nd Floor
Phone: 416-653-3535

• area covered: must be living within service area in West Toronto
• member of Toronto Ride, provides door-to-door, assisted driving
   service to people 55 and older and adults with disabilities who are not
   eligible for Wheel-Trans
• adults between 30 and 54 years of age with a longstanding disability
• fees based on distance travelled
• subsidies may be available

East Toronto

Call-A-Service
2 Gower Street
Phone: 416-752-8868

• area covered: former East York boundaries of Eglinton Ave. to the north,
   Bayview Ave. to the west, Danforth Ave. to the south and Victoria Park
   Ave. to the east
• must register with Transportation Department
• need 24 hours’ notice
• charge a fee
• open 7:00 am to 5:00 pm
Carefirst Seniors and Community Services Association
300 Silver Star Boulevard
Phone: 416-502-2323

- area covered: Scarborough, North York, and York Region
  - for seniors only
  - charge a fee

Neighbourhood Link Support Services
2625 Danforth Avenue
Phone: 416-691-7407

- member of Toronto Ride, provides door-to-door, driving services to people 55 and older and adults with disabilities who are not eligible for Wheel-Trans
- cost of ride depends on how far you travel
- subsidies may be available

TransCare
1045 McNicoll Avenue
Phone: 416-750-9885

- area covered: north to Hwy 401, south to Eglinton Avenue, west to Kennedy Road, east to Markham Road
- for seniors and adults with disabilities who are not eligible for Wheel-Trans or public transit
- for people living with a disability
- charge a fee

St. Paul's L'Amoreaux Seniors Centre
3333 Finch Avenue East, Scarborough ON
Phone: 416-493-3333

- area covered: north to Steeles Ave., south to Hwy 401, west to Victoria Park Ave., east to Kennedy Rd.
- for seniors only
- for people who cannot access public transportation
- charge a fee
Warden Woods Community Centre
74 Firvalley Court
Phone: 416-694-1138 extension 134

Area covered: north to Eglinton Ave., south to Lakeshore Blvd.,
west to Kennedy Rd., east to Victoria Park Ave.

• for adults 55 and older and adults with disabilities who don’t qualify
  for Wheel-Trans
• first come first serve
• clients are responsible for parking fees
• must be registered first
• charge a fee
• fees charged if you cancel the same day

Scarborough Centre for Healthy Communities
329 Markham Road Unit 2
Scarborough ON
Phone: 416-642-9445 extension 4146

• for seniors and adults with disabilities living in the community who need
  rides to and from medical appointments
• need to do an intake
• charge a fee

Woodgreen Community Care and Wellness for Seniors
815 Danforth Avenue, Suite 100
Phone: 645-6000 extension 1100

Area covered: north to East York, south to Lakeshore Blvd., west to Don
River, east to Coxwell Ave.

• for seniors only
• charge a fee
Central Toronto

**AIDS Committee of Toronto**
399 Church Street, 4th Floor
Phone: 416-340-2437 extension 230

- area covered: all of the Greater Toronto Area
  - must be a client of the AIDS committee of Toronto

**Canadian Red Cross**
21 Randolph Street
Phone: 416-236-3180

- area covered: all of Greater Toronto Area
  - for clients unable to use TTC
  - charge a fee

**Canes Community Care**
135 Queens Plate Drive
Phone: 416-743-3892
Website: [www.canes.on.ca/services/seniors-ride-connect](http://www.canes.on.ca/services/seniors-ride-connect)

- rides provided by Seniors Ride Connect for area covering: Etobicoke, Brampton, Malton and Woodbridge areas
  - for people 55 and older and adults with a physical disability
  - must book your ride 4 days before your appointment
  - may charge a fee (see website for details)

**Circle of Care**
4211 Yonge Street, 4th Floor
Phone: 416-635-2860 or 1-844-474-3301

- serves broad area
- downtown hospital service available
- fees based on how far you travel
Good Neighbours Club
170 Jarvis Street
Phone: 416-366-5377

- area covered: all of Greater Toronto Area
- must be a member of the Good Neighbours Club
- for homeless men 50 years and older
- no fee

St. Christopher’s House (West Neighborhood Services)
248 Ossington Avenue, Toronto (Ossington/Dundas)
Phone: 416-532-4828

- for seniors or adults with disabilities who:
  - cannot take public transportation
  - are not able to afford private transportation
  - are not able to enter or exit our vehicles with limited assistance
- charge fee

Important: service is not available to people who need lifting and cannot transfer independently from a wheelchair

Outside Toronto

Caledon Community Services
Royal Courtyards, Upper Level
Phone: 905-584-2300

- new pilot program providing transportation to people who are clients already using Caledon Community Services programs and services
- contact your Program Coordinator for more information
Community Care City of Kawartha Lakes
32 Cambridge Street South, Lindsay, ON
Phone: 705-324-7323
• for older adults and people with special needs including those with physical disabilities
• services include rides by volunteer drives, wheelchair accessible transportation, and non-emergency transfers

Community Care Haliburton County
83 Maple Avenue, Haliburton, ON
Phone: 705-457-2941
• for seniors and adults with disabilities
• charge a fee

Community Care Northumberland
174 Oliver Road, Campbellford, ON
Phone: 705-457-2941
• residents of Northumberland County who are seniors or adults with disabilities, and who do not have access to a vehicle or are not able to drive
• charge a fee

Community Care Peterborough
185 Hunter Street East
Phone: 416-493-3333
• for people who do not have access to transportation
• charge a fee

UHN does not endorse or advertise the resources listed in this brochure. They are for your information only.
Who can I call if I have any more questions?

If you have any questions, please call one of the social work offices in these UHN hospitals:

**Toronto General Hospital**
Phone: 416-340-4800 extension 3616

**Toronto Western Hospital**
Phone: 416-603-5800 extension 6461

**Princess Margaret Cancer Centre**
Phone: 416-946-2000 extension 4525

University Health Network (UHN) tries to keep patient education brochures up to date, but some information may change. Please contact any organizations that may be listed to make sure the information is correct or to find out more about their services.

Notes