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### *COVID-19: Service Canada Centres*

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**You do not need to go to a Service Canada Centre for service.**

Complete a [service request form](#) online. A Service Canada officer will call you back within **2 business days**. If your request cannot be completed over the phone, you will be offered an appointment to visit a Service Canada Centre.

**Vulnerable Line:** 1-877-355-2657

Outreach workers are available to assist from 8:30am to 4:00pm

Monday to Friday.

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### *Canada Pension Plan and Old Age Security*

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**Click:** <https://www.canada.ca/en/services/benefits/publicpensions.html>

**Call:** 1-800-277-9914

**TTY:** 1-800-255-4786

**CPP Disability Toolkit:** <https://www.canada.ca/en/employment-social-development/programs/pension-plan-disability-benefits/reports/toolkit.html>

**CPP and OAS Quarterly Report:** <https://www.canada.ca/en/employment-social-development/programs/pensions/pension/statistics/2021-quarterly-april-june.html>

**OAS Toolkit:** <https://www.canada.ca/en/employment-social-development/programs/old-age-security/reports/oas-toolkit.html>

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**Canadian Retirement Income Calculator:**

<https://www.canada.ca/en/services/benefits/publicpensions/cpp/retirement-income-calculator.html>

**International Agreements:**

<https://www.canada.ca/en/services/benefits/publicpensions/cpp/cpp-international.html>

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*Employment Insurance*

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**Click:** <https://www.canada.ca/en/services/benefits/ei.html>

**Call:** 1-800-206-7218

**TTY:** 1-800-529-3742

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*Canada's COVID-19 Economic Response Plan*

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**Click:** <https://www.canada.ca/en/department-finance/economic-response-plan.html>

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*Canada Revenue Agency*

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**Click:** <https://www.canada.ca/en/revenue-agency/corporate/contact-information.html>

**Call:** 1-800-959-8281

**TTY:** 1-800-665-0354

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## Tools

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**Living with a disability:** <https://www.canada.ca/en/employment-social-development/services/benefits/disability/living.html>

**Registered Disability Savings Plan:** <https://www.canada.ca/en/employment-social-development/programs/disability/savings.html>

**My Service Canada Account:** <https://www.canada.ca/en/employment-social-development/services/my-account.html>

**Benefit Finder:** <https://www.canada.ca/en/services/benefits.html>

**Call:** 1-800-622-6232

**TTY:** 1-800-926-9105

**Retirement planning:** <https://www.canada.ca/en/financial-consumer-agency/services/retirement-planning>

**Benefits payment dates:**

<https://www.canada.ca/en/services/benefits/calendar.html>

**Ontario Works COVID-19 key information:**

<https://www.mcsc.gov.on.ca/en/mcss/programs/social/ow/ow-covid-fact-sheets.aspx>