

AODA Council

April 18, 2016 @ 10:00 am
TG – RFE 1S 425

MINUTES

Present:

Jacqueline Silvera (Co-Chair)
Dianne Barham
Maria Anna Calamia
Kelly Campbell
Erin Culhane
Laura Layland
Ian McDermott

Regrets

Rick Pews (Co-Chair)
Erica Dimaio
Gabrielle Streeter

Invitees:

Helen Dewar
Lembi Bishop
Shirley Turunen, Recorder

1. Minutes

The minutes of March 21, 2016 will be amended to include the following:

- Six kennels will be ordered instead of four
- The lead person for the Communications Working Group is Maria Anna Calamia

The minutes were approved with the above noted amendments.

2. myUHN Patient Portal Presentation

- myUHN Patient Portal is a website that gives UHN patients quick and safe online access to their UHN personal health record.
- Presentation included an overview of the portal's functionality, current and future use, and how it may impact accessibility.
- Council provided feedback on a number of issues with regard to accessibility including colour contrast, Closed Caption option, availability in other languages, and recommended that a link to the UHN Accessibility website be added for patients who may have questions.

3. CNIB Clear Print Accessible Guidelines

- Council reviewed CNIB guidelines for communication materials and recommended that UHN's corporate intranet be updated to align with the CNIB standards.
- I. McDermott will contact the Vice President of Public Affairs with regard to updating the corporate intranet to adopt the web based standards.

4. Communication – Accessibility in the Work Place

- These include:
 - Asking Partners-in-Care to assist with an individual through their Patient Partner program
 - Send an All Users asking for individuals who may have an interest in joining. The message would include an opportunity for them to contact any member of Council to discuss the role.
 - Council members to contact individuals personally
 - Set up booths at all sites for Disability Awareness Month in October
- The Terms of Reference will need to be revised
- Will be further discussed at May meeting.

5. Hearing Toolkit

- A template for a Hearing Toolkit from the Canadian Hearing Society will be customized for UHN patients.
- The Communication Accessibility Working Group will develop a draft template for patient use at UHN.

6. Service Animals – Training

- J. Silvera has contacted Heads of Security with regard to the kennels for service animals and staff training.
- The kennels will be purchased through the hospital's research department.
- This will be further discussed at the next meeting.

7. Next Meeting

- May 18, 2016