

1.0 HEALTH OUTCOMES →

- 1.1 Readmission rate to UHN (8 HIG groups, HSAA) (QIP) **15.70%**
3 MONTHS LAG
- 1.2 Actual length of hospital stay compared to expected length of stay **1.00**
2-3 MONTHS LAG
- 1.3 QIP Serious safety event rate

(N/A) TG	(N/A) TW, PM & TR
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DATA NOT AVAILABLE
- 1.4 Surgical site infection rate (Risk-adjusted) (QIP)

6.25% TG	3.30% TW
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3 MONTHS LAG

3.0 TEAMUHN EXPERIENCE →

- 3.1 Percentage of learners in Education who would recommend a placement at UHN **85.60%**
- 3.2 New hire retention after 2 years **83.80%**
- 3.3 Number of all reported workplace incidents **476**
- 3.4 Number of WSIB reported workplace incidents that required health care, lost time **115**

2.0 PATIENT EXPERIENCE →

- 2.1 Same day surgical cancellation rate (QIP) **2.95%**
- 2.2 Critical Digital systems downtime hours (EPR) **0.0**
- 2.3 Receive enough info [...] about what to do if [...] worried about your cond/treatment [...]left? (QIP) **62.80%**
3 MONTHS LAG
- 2.4 Emergency department wait time for inpatient bed (QIP) **15.35**
2-3 MONTHS LAG

4.0 OPERATIONAL EXCELLENCE →

- 4.1 Alternative Level of Care (ALC) rate (QIP) **9.90%**
- 4.2 Performance against UHN's approved budget & forecast **0.10%**
VALUES ARE CUMULATIVE
- 4.3 Deferred maintenance renewal **3.00%**
- 4.4 Proportion of industry-sponsored clinical trial agreements completed within 90 days **65.40%**