

Patient Support Resources

Contact Princess Margaret Care Team

Thank you for using myUHN! See below for some helpful resources to contact your Princess Margaret care team.

Registering for myUHN

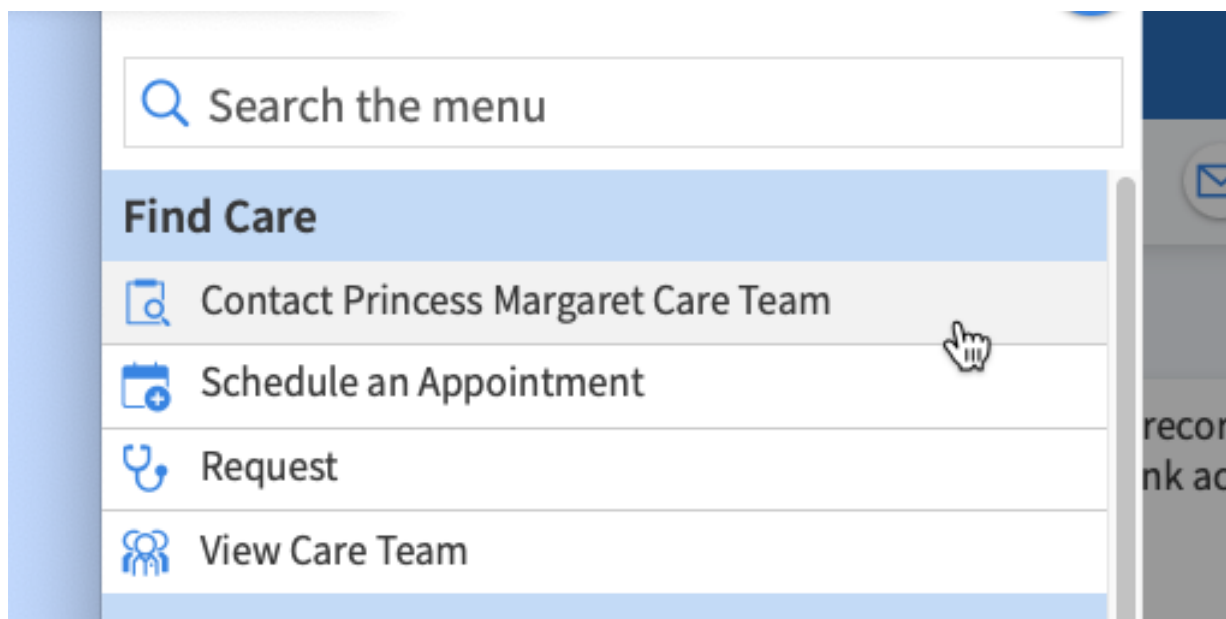
Want to learn about how to register and activate your myUHN account? Visit https://www.uhn.ca/PatientsFamilies/myUHN/Pages/how_register.aspx for more information.

Downloading the myUHN app for mobile

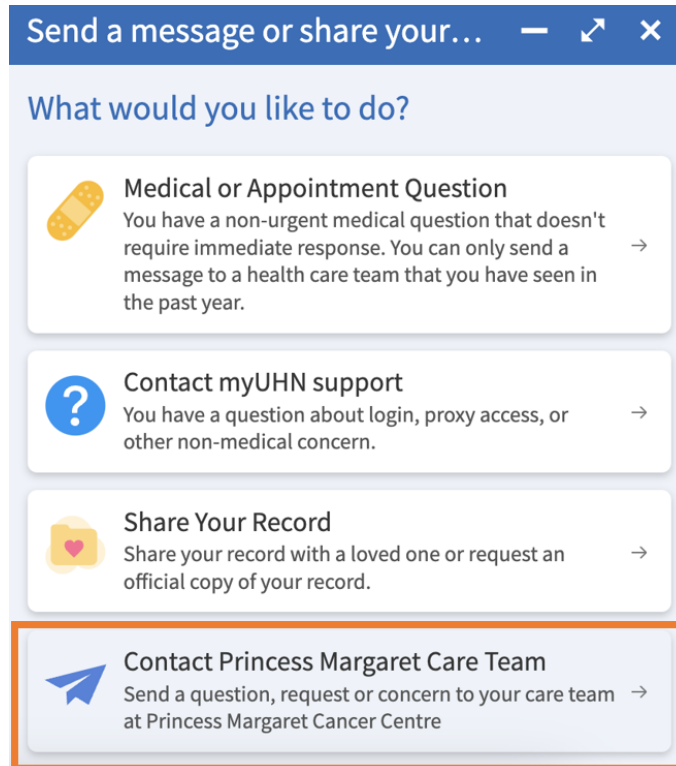
Visit https://www.youtube.com/watch?v=YQgMkyCWHoo&ab_channel=myUHNPatientPortal to watch a video with more information on how to download and log in to the MyChart/myUHN mobile app.

Contacting your Princess Margaret Care Team

Review the [list](#) of Princess Margaret Clinics offering this service. Next, sign into www.myuhn.ca and use the search bar to find **Contact Princess Margaret Care Team** and complete the form. It will be sent securely to your care team.



You can also go to the **Messages** tab to **Contact Your Princess Margaret Care Team**.



Working hours are **Monday to Friday, 9:00am – 4:00pm**. Please allow 4 working hours for medical requests and 3 business days for administrative requests. If you require support outside of working hours after having radiation therapy, chemotherapy or other systemic therapies, call CAREpath at **1-877-681-3057** or go online to CareChart at carechatathome.ca. Call 911 in an emergency.

Joining a Microsoft Teams virtual visit with your care team

Visit https://www.uhn.ca/PatientsFamilies/Virtual_Care#MicrosoftTeamsVideoVisits for more information on how to join a virtual visit with your care team through myUHN.

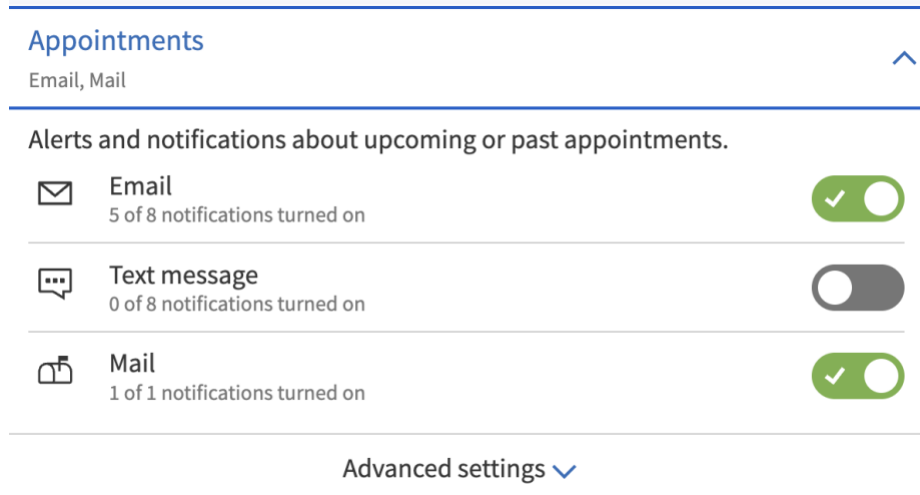
Changing your shortcuts in myUHN

Visit https://www.youtube.com/watch?v=7wCOVWxjcFw&ab_channel=myUHNPatientPortal to watch a short video on how to change your shortcuts on the myUHN patient portal website.

Change your communication preferences in myUHN

Would you like to change how you receive notifications and communication related to myUHN? Use the search bar in the menu to find **Communication Preferences**.

Under Details, expand each section to review all options. Note: click on **Advanced Settings** to see all your options and remember to **Save Changes**.



Note: we strongly recommend that you make sure your myUHN notifications are turned on so that you do not miss any notification about your care.

If you have any questions

Questions about sign-in, registration, or using myUHN? Please contact myUHN Patient Portal Support at:

Email: myuhn@uhn.ca

Phone: 416-340-3777

Hours: Monday – Friday, 9:00am – 5:00pm

You can also send a message through myUHN by going to the **Messages** tab and selecting **Contact myUHN Support**.