

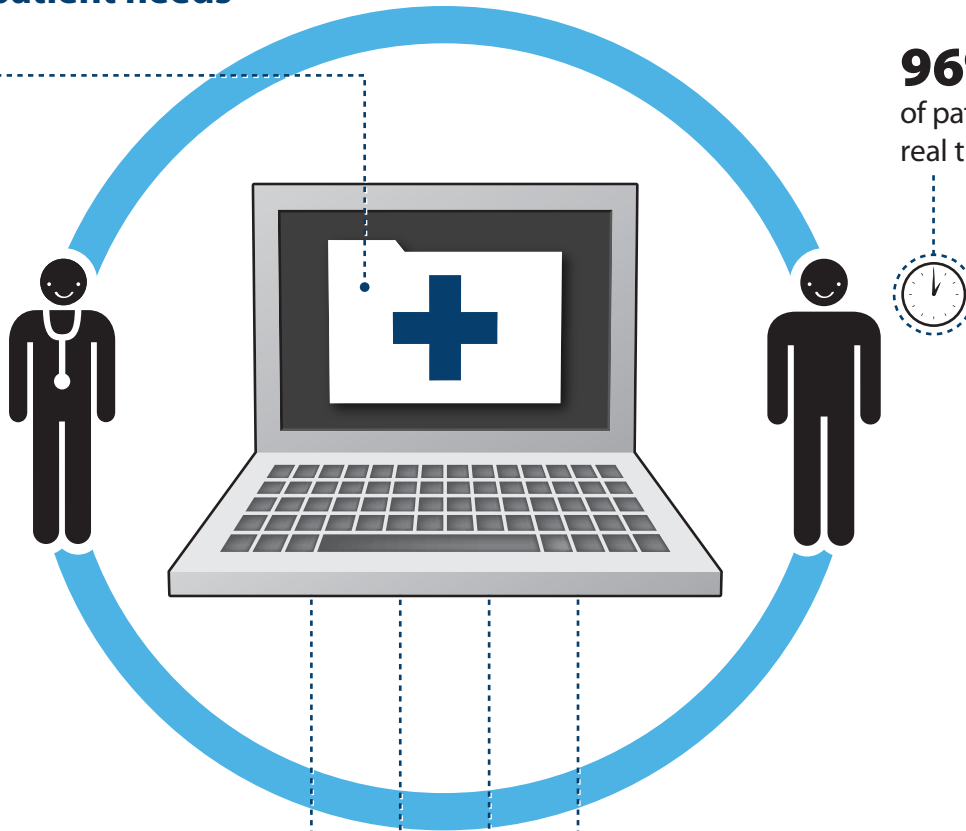
How myUHN Patient Portal can improve care in your clinic

Results from the myUHN early adopter evaluation

Respond to patient needs

89% of patients want their health record online

96% of patients prefer real time access



Enhance patient-provider relationship



97% of myUHN users and **65%** of staff report improved communication

98% of myUHN users and **83%** of staff report improved management of care



Support patient safety culture



15% of myUHN users found documentation errors

75% of staff believe myUHN contributes to patient safety

Empower patients



94% of myUHN users feel better prepared for appointments

98% of myUHN users feel better able to make decisions about their care

Improve clinical efficiency

myUHN can reduce:

- calls to confirm appointments and request results
- appointment no show rates
- time patients spend waiting for printed itineraries