



University Health Network

Toronto General Hospital Toronto Western Hospital Princess Margaret Hospital

Providing you with the right care, at the right time

Dear Patient,

At University Health Network, we are committed to providing you with the highest quality and safest health care to meet your needs. If you have to be admitted to the hospital, it is our job to make sure that you get a bed in the area of the hospital that best meets your care needs.

To make sure that we can provide you with a bed in the right place as soon as possible, we may ask to place you in a room that is shared by both men and women. You may hear your health care provider call this a “mixed gender room”.

The use of mixed gender rooms helps us reduce the amount of time you have to spend waiting for a bed and helps us to reduce the number of times that we might need to move you from one area to another while you are receiving care at University Health Network.

If you are not comfortable receiving your care in a mixed gender room, please let us know. We will keep looking for a bed that best meets your needs but, this may mean that you will have to wait longer before we can move you to a more appropriate unit within the hospital.

Regardless of where you receive your care at University Health Network, you will always be treated with dignity, compassion and respect and your privacy will be protected by every member of our health care team.

Thank you,
University Health Network, Toronto