

Patient Identification Safety



UHN

**For anyone having a medical procedure,
service, treatment or test at UHN**



Your safety is important to us

At University Health Network (UHN), patient safety is our first priority and we know it is also important to you.

In order to keep you safe, please help us to confirm your identity (your name and date of birth) to make sure we match the right patient with the right treatment; for example, each time you are having your blood taken, an x-ray or test done, etc.

Please visit the UHN Patient Education website for more health information:
www.uhnpatienteducation.ca

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University Health Network
Toronto General Hospital Toronto Western Hospital Princess Margaret Hospital



When you arrive at the hospital

You will need to bring your Provincial Health card (OHIP) and your hospital blue card when you come to UHN.

If you don't have a hospital blue card, you will need to register and get a blue card before any treatment or test.

Before you have any blood work, x-ray or treatment done, a member of your healthcare team will ask you to say your full name and date of birth.

If you have been given a patient wristband, your healthcare team member will use the wristband to check your identity.

How can I help?

- Wear your hospital wristband, if you have been given one.
- Have your hospital blue card ready, if asked for it.
- Expect your healthcare team members to check your wristband or, ask you to say your full name and date of birth often.
- For your privacy and confidentiality, if you have a wristband on, please remove it and place it in a shredding bin before you leave the hospital. A healthcare team member can tell you where to find one.

Who can I talk to if I have questions or concerns?

Please call UHN Patient Relations with your questions or if you have any concerns. Your call will be respected and kept confidential.

The telephone number is 416-340-4907.