Ehlers-Danlos Syndrome (EDS) Clinic
Vision, Mission, Values and Guiding Principles

Vision:
Improving the lives of patients with EDS through collaborative clinical care and driving best practices, knowledge translation, innovation and research.

Mission:
To support patients and families living with EDS by providing timely diagnosis, coordination of medical care, and expertise in the treatment and management of EDS both internally at SickKids and UHN, and through external partnerships and collaboration.

Our Values:
Excellence
Safety
Compassion
Collaboration
Integrity

Guiding Principles:
The EDS team (comprised of intra-disciplinary team members from SickKids and UHN) will work with patients and their families as partners in care by:

1) Addressing their needs by being courteous and respectful.
2) Providing supportive care that addresses physical, social, emotional and learning needs.
3) Protecting their privacy.
4) Providing safe care that incorporate best practice.
5) Communicating clearly and accurately in providing high quality, patient and family centred care.
6) Listening to understand and address their concerns thoughtfully.
7) Explaining information fully and clearly so that they can make informed decisions.
8) Empowering patients and families to self-manage in their home and in their community.
9) Collaborating with members of their healthcare team to support continuity of care and transition of care as needed.
10) Engaging with healthcare providers and community partners to support their needs within their own communities where possible.
11) Informing and inviting them to participate in research should they desire.

The EDS Team values patient’s engagement and satisfaction with their care experience. As empowered partners in care, our EDS patients and their families will:

1) Be referred to the EDS clinic by a healthcare provider who knows the patient well and can provide all available and relevant health information.
2) Engage and collaborate with the healthcare team members.
3) Strive to attend appointments, and notify the clinic of any changes to the schedule.
4) Treat staff, other patients and families with understanding and respect, follow hospital guidelines, and treat hospital property with care.
5) Participate in the development of the clinic by providing constructive feedback.