



# Report to Our Community

2019-20 UNIVERSITY HEALTH NETWORK



Toronto General  
Toronto Western  
Princess Margaret  
Toronto Rehab  
Michener Institute

# UHN 2019-20 Report to Our Community



We want to express our sincere thanks to all members of TeamUHN, who are selflessly responding to the COVID-19 pandemic. The way that team members continue to focus on addressing the needs of patients and residents, while supporting one another, is both humbling and inspiring.

While TeamUHN continues to care for Canada's sickest COVID-19 patients, they are also addressing other urgent and emergent needs of patients with cancer; cardiac disease; organ transplantation; complex medical, surgical and rehab needs; mental health and addictions; neurosciences, to name but a few.

This was also a year in which we saw the continuation of remarkable levels of support for UHN. Thanks to the generosity of our donors and our Foundations, TeamUHN has continued to pursue world-class research and education, empowering the world's most advanced practitioners, including those who represent the future of healthcare. The overwhelming support we have received from the wider UHN community is deeply appreciated, especially during times such as this.

Beyond UHN's exemplary response to the pandemic, there are many accomplishments from the past year worth noting.

- Recognized as one of the top five hospitals in the world by Newsweek.
- Named Canada's top research hospital for the ninth consecutive year.
- Continued our leadership role in developing new models of care by expanding into integrated care, which reaches the home and our wider community.
- Named one of Canada's top 20 best places to work by Glassdoor.

- Generated \$37 million in licensing revenue during the fiscal year - breaking our commercialization record at UHN.
- Launched The Institute for Education Research at UHN, a first-in-class institute focused on improving the quality of education and overall competency of learners, while helping to ensure providers across all disciplines are well-poised to respond to emerging technologies and medical breakthroughs.
- Achieved many world firsts, including the first robotic-assisted neurovascular intervention and the first use of holographic imaging technology during the repair of a heart valve.

As we move forward, we know we will face unique challenges. We also know we will continue to seize any and all opportunities to advance science and patient care. We are already seeing some silver linings, including the opportunity to dramatically advance our commitment to expanding digital health and applying technologies that really matter to patients. As an example, we now have more than 2,500 members of TeamUHN - including physicians, nurses, allied health, and administrative professionals - on our digital health platform. These team members have been serving more than 6,500 patients per week using digital health interventions during the pandemic.

We would also be remiss if we didn't express special thanks to our nursing colleagues. The World Health Organization named 2020 the Year of the Nurse (and Midwife). They truly are the backbone of our health system.

It is during challenging times such as this that we see the best in humanity. That has certainly been the case at UHN, and we remain steadfast in our commitment to building A Healthier World.



Dr. Kevin Smith

Mr. Brian J. Porter



University Health Network is a teaching hospital affiliated with the University of Toronto

Dr. Kevin Smith  
President & CEO, UHN

Mr. Brian J. Porter  
Chair, UHN Board of Trustees

# Financial Highlights

For the year ended March 31, 2020

(in thousands of dollars)

Full audited statements are available at: [www.uhn.ca](http://www.uhn.ca)

## REVENUE \$

Ontario Ministry of Health and Long-Term Care / Toronto Central Local Health Integration Network / Cancer Care Ontario	1,372,037
Other patient services	219,511
Grants and donations for research and other purposes	361,224
Ancillary services and other	459,083
Amortization of deferred capital contributions	67,199
	<b>2,479,054</b>

## EXPENSES \$

Compensation	1,485,730
Medical, surgical supplies and drugs	374,942
Other supplies and expenses	337,715
Plant operations and equipment maintenance	129,459
Amortization	109,808
Interest on long-term liabilities	10,815
	<b>2,448,469</b>
<b>Excess of revenue over expenses for the year</b>	<b>30,585</b>

## ASSETS \$

### CURRENT

Cash and cash equivalents	181,105
Accounts receivable	261,395
Inventory	27,071
Prepaid expenses	25,044

### LONG TERM

Loans receivable	2,372
Capital assets, net	1,324,630
Long-term investments	407,298

**2,228,915**

## LIABILITIES AND NET ASSETS \$

### CURRENT

Accounts payable and accrued liabilities	517,270
Current portion of long-term liabilities	25,552

### LONG TERM

Due to MaRS Development Trust	67,728
Deferred research contributions	252,986
Long-term debt	73,359
Employee future benefit liabilities	52,502
Deferred capital contributions	694,892

**1,684,289**

### NET ASSETS

Internally restricted	101,701
Unrestricted	445,861

**547,562**

Accumulated remeasurement losses	(2,936)
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**544,626**

**2,228,915**

# Statistical Report

## Program Grouping Activity

2019/20

UHN	Inpatient Separations <sup>*</sup>	Inpatient Weighted Cases <sup>+</sup>	CCC RUG Weighted Patient Days <sup>**</sup>	Day Surgery Cases <sup>-</sup>	Day Surgery Weighted Cases <sup>^</sup>	Ambulatory Visits <sup>**</sup>
Acute	39,167	94,835		33,226	8,217	1,081,686
Rehab	2,425	3,854				
Complex Continuing Care (CCC)	668		69,204			
Rehab & CCC Combined						102,282
<b>Total</b>	<b>42,260</b>	<b>98,689</b>	<b>69,204</b>	<b>33,226</b>	<b>8,217</b>	<b>1,183,968</b>

\* Data is based on General Ledger for Acute, Rehab, and CCC, PHS for Rehab & CCC Ambulatory Visits; + 2019 HIG Weights for Acute, 2019 RPG Weights for Rehab; \*\* 2019 RUG III Grouper; - Coding (NACRS); ^ 2019 CACS ON Weights; \*excludes radiation fractions and Emergency visits

## Site Activity

2019/20

Site	Beds	Inpatient Days	Clinic & Day/Night Care Visits	Emergency Visits
TGH	456	162,703	398,214	56,167
TWH	279	102,049	384,466	69,719
Princess Margaret	136	47,279	299,006	
TRI - Bickle Centre	179	62,285	1,948	
TRI - University Centre	152	52,776	35,215	
TRI - Lyndhurst Centre	56	19,411	12,071	
TRI - Rumsey Centre			53,048	
<b>UHN Total</b>	<b>1,258</b>	<b>446,503</b>	<b>1,183,968</b>	<b>125,886</b>

# Trends Report

## Inpatient and Outpatient Activity

(in thousands)



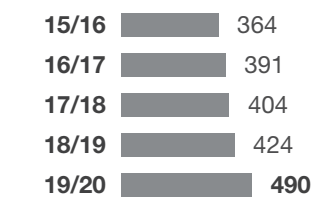
## Revenue

(in millions of dollars)



## External Research Funding Awarded

(in millions of dollars)

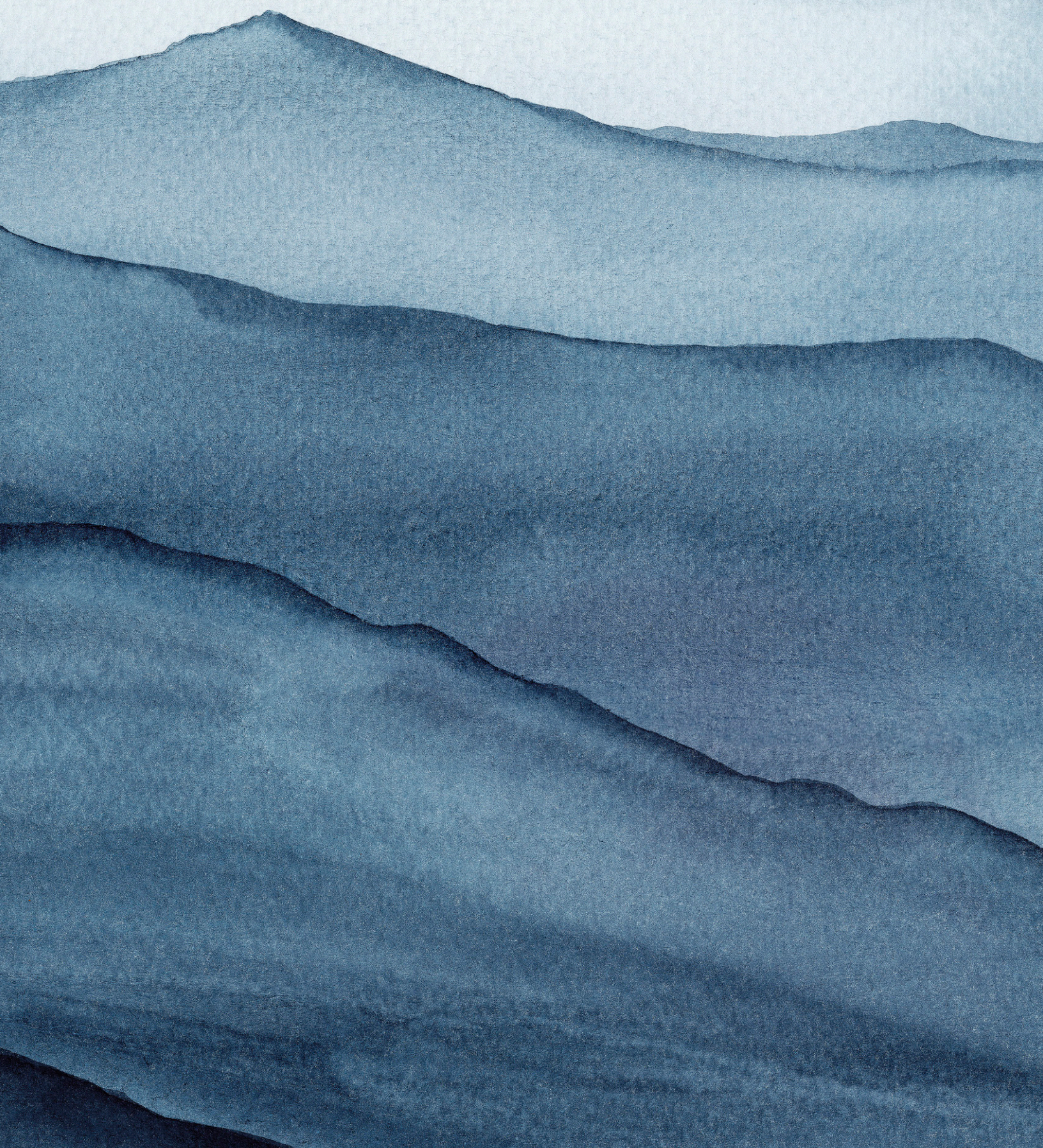


## Research Activity by Program 2019/20

(in thousands of dollars)

Arthritis Program	18,027
Joint Department of Medical Imaging	3,494
Krembil Neuroscience Centre	37,804
Laboratory Medicine Program	6,602
Medical and Community Care Program	65,931
Multi-Organ Transplant Program	21,844
Peter Munk Cardiac Centre	23,571
Princess Margaret Cancer Centre	242,825
Surgery & Critical Care Program	47,207
Toronto Rehabilitation Institute	22,661
<b>Total</b>	<b>489,966</b>

Research revenues and expenditures from commercialization activities, animal resource centre and laboratory services are reported 'gross' in the 2019/20 Annual Report. This is to align with the annual audited financial statements. In prior years this was reported 'net'. 2018/19 and prior years have been restated for comparability.



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**TORONTO**